

CROSSFIRST
BANKSHARES, INC.

NASDAQ: CFB | September 9th, 2020

INVESTOR PRESENTATION

LEGAL DISCLAIMER

FORWARD-LOOKING STATEMENTS. This presentation and oral statements made during this meeting contain forward-looking statements. These forward-looking statements reflect our current views with respect to, among other things, future events and our financial performance. These statements are often, but not always, made through the use of words or phrases such as "may," "might," "should," "could," "predict," "potential," "believe," "expect," "continue," "will," "anticipate," "seek," "estimate," "intend," "plan," "strive," "projection," "goal," "target," "outlook," "aim," "would," "annualized" and "outlook," or the negative version of those words or other comparable words or phrases of a future or forward-looking nature. These forward-looking statements are not historical facts, and are based on current expectations, estimates and projections about our industry, management's beliefs and certain assumptions made by management, many of which, by their nature, are inherently uncertain and beyond our control. Accordingly, we caution you that any such forward-looking statements are not guarantees of future performance and are subject to risks, assumptions, estimates and uncertainties that are difficult to predict. Although we believe that the expectations reflected in these forward-looking statements are reasonable as of the date made, actual results may prove to be materially different from the results expressed or implied by the forward-looking statements. There are or will be important factors that could cause our actual results to differ materially from those indicated in these forward-looking statements, including, but not limited to, the following: risks relating to the COVID-19 pandemic; risks related to general business and economic conditions and any regulatory responses to such conditions; our ability to effectively execute our growth strategy and manage our growth, including identifying and consummating suitable mergers and acquisitions; the geographic concentration of our markets; fluctuation of the fair value of our investment securities due to factors outside our control; our ability to successfully manage our credit risk and the sufficiency of our allowance; regulatory restrictions on our ability to grow due to our concentration in commercial real estate lending; our ability to attract, hire and retain qualified management personnel; interest rate fluctuations; our ability to raise or maintain sufficient capital; competition from banks, credit unions and other financial services providers; the effectiveness of our risk management framework in mitigating risks and losses; our ability to maintain effective internal control over financial reporting; our ability to keep pace with technological changes; system failures and interruptions, cyber-attacks and security breaches; employee error, fraudulent activity by employees or clients and inaccurate or incomplete information about our clients and counterparties; our ability to maintain our reputation; costs and effects of litigation, investigations or similar matters; risk exposure from transactions with financial counterparties; severe weather, acts of god, acts of war or terrorism; compliance with governmental and regulatory requirements; changes in the laws, rules, regulations, interpretations or policies relating to financial institutions, accounting, tax, trade, monetary and fiscal matters; compliance with requirements associated with being a public company; level of coverage of our business by securities analysts; and future equity issuances.

Any forward-looking statement speaks only as of the date on which it is made, and we do not undertake any obligation to update or review any forward-looking statement, whether as a result of new information, future developments or otherwise, except as required by law.

NON-GAAP FINANCIAL INFORMATION. This presentation contains certain non-GAAP measures. These non-GAAP measures, as calculated by CrossFirst, are not necessarily comparable to similarly titled measures reported by other companies. Additionally, these non-GAAP measures are not measures of financial performance or liquidity under GAAP and should not be considered alternatives to the Company's other financial information determined under GAAP. See reconciliations of certain non-GAAP measures included at the end of this presentation.

MARKET AND INDUSTRY DATA. This presentation references certain market, industry and demographic data, forecasts and other statistical information. We have obtained this data, forecasts and information from various independent, third party industry sources and publications. Nothing in the data, forecasts or information used or derived from third party sources should be construed as advice. Some data and other information are also based on our good faith estimates, which are derived from our review of industry publications and surveys and independent sources. We believe that these sources and estimates are reliable but have not independently verified them. Statements as to our market position are based on market data currently available to us. Although we are not aware of any misstatements regarding the economic, employment, industry and other market data presented herein, these estimates involve inherent risks and uncertainties and are based on assumptions that are subject to change.

EXPERIENCED MANAGEMENT TEAM



Mike Maddox – President, CEO of CrossFirst Bankshares (effective June 1st) and Director of CrossFirst

- Joined CrossFirst in 2008 after serving as Kansas City regional president for Intrust Bank
- Practicing lawyer for more than six years before joining Intrust Bank
- Graduate School of Banking at the University of Wisconsin - Madison



David O'Toole – CFO, Chief Investment Officer and Director of CrossFirst

- More than 40 years of experience in banking, accounting, valuation and investment banking
- Founding shareholder and director of CrossFirst Bank and became CFO in 2008
- Co-founder and managing partner of a national bank consulting and accounting firm
- Served on numerous boards of directors of banks and private companies, including the Continental Airlines, Inc. travel agency advisory board



Randy Rapp – Chief Credit Officer of CrossFirst Bank

- More than 30 years of experience in banking, primarily as a credit analyst, commercial relationship manager and credit officer
- Joined CrossFirst in April 2019 after serving as Executive Vice President and Chief Credit Officer of Texas Capital Bank, National Association from May 2015 until March 2019
- Mr. Rapp joined Texas Capital Bank in 2000



Matt Needham – Managing Director of Strategy and Investor Relations of CrossFirst

- More than 15 years experience in banking, strategy, accounting and investment banking, five with CrossFirst
- Deep experience in capital markets including valuation, mergers, acquisitions and divestitures
- Provided assurance and advisory services with Ernst & Young
- Former Deputy Bank Commissioner in Kansas and has served on several bank boards
- MBA Wake Forest University, obtained CFA designation and CPA, Graduate School of Banking at the University of Colorado

Other Senior Executives

Aisha Reynolds
*General Counsel of CrossFirst and
 CrossFirst Bank*
 13+ years of experience
 Joined CrossFirst in 2018

Steve Peterson
Chief Banking Officer of CrossFirst
 21+ years of experience
 Joined CrossFirst in 2011

George Jones
Vice Chairman for CrossFirst
 40+ years of experience
 Joined CrossFirst in 2016

Tom Robinson
Chief Risk Officer of CrossFirst
 35+ years of banking experience
 Joined CrossFirst in 2011

Amy Fauss
*Chief Operating Officer of CrossFirst
 Bank*
 28+ years of banking experience
 Joined CrossFirst in 2009

CROSSFIRST BANKSHARES STOCK PROFILE



Holding Company	CrossFirst Bankshares, Inc.
Ticker / Exchange	CFB / Nasdaq Global Select
Market Capitalization	\$487 million
Total Asset Size	\$5.5 billion
Total Shares Outstanding	52,167,573
Price / Stock Trading Range From IPO	\$9.33 / \$5.74 - \$ 15.50
Net Income (loss) YTD 2020 / 2019	(\$3.5) million / \$18.8 million (2020 impact includes COVID-19 provisioning)
PTPP⁽¹⁾ Net Income YTD 2020 / 2019	\$30.9 million / \$27.2 million
Q2 2020 Operating Revenue⁽²⁾ Growth	20% compared to Q2 2019
Annual Dividend / Yield	No Quarterly Dividends
Price / Tangible Book Value⁽³⁾	0.80x

Note: All pricing data is as of market close 9/4/2020 and financial information is as of 6/30/2020

(1): "PTTP" defined as Pretax, Pre-provision, Net Income (Represents a non-GAAP financial measure, see non-GAAP reconciliation slides in the supplemental information for more detail)

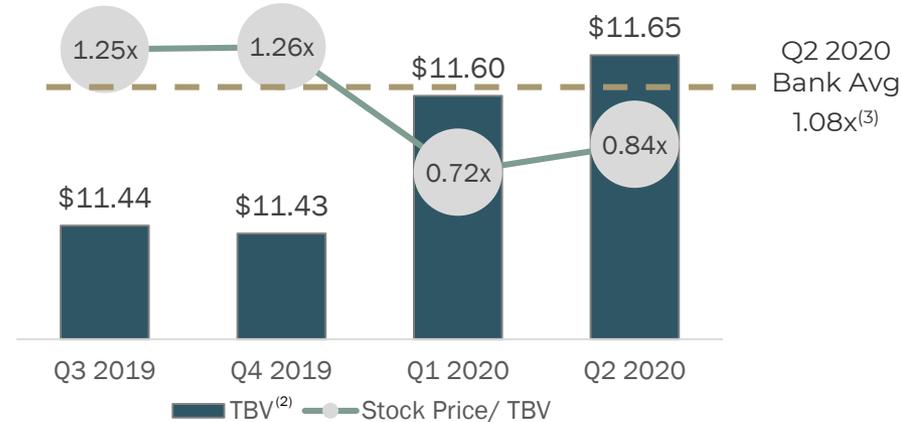
(2): Operating Revenue defined as Net Interest Income plus Non-interest Income

(3): Represents a non-GAAP financial measure, see non-GAAP reconciliation slides in the supplemental information for more detail

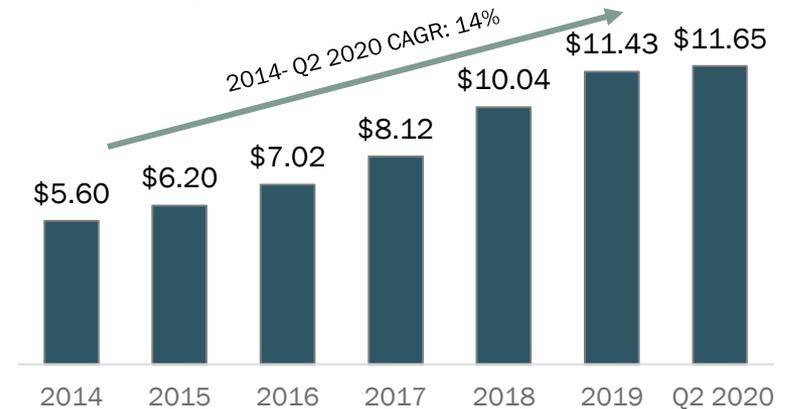
CROSSFIRST BANKSHARES VALUE PROPOSITION

- Attractive stock price to tangible book value relative to comparable banks
 - History of strong annual tangible book value growth
- 25 consecutive quarters of operating revenue growth
- Growing pre-tax, pre-provision profits
- Well capitalized with strong liquidity
 - Company remains well capitalized under extreme credit stress scenarios
- Proven expense management and improving efficiency with growth and scale
- Ability to capitalize on opportunities coming out of the pandemic
- Branch-lite strategy is a blend of the traditional banking model with increasingly digitized capabilities

Price / Tangible Book Value Per Share ⁽¹⁾



Tangible Book Value Per Share ⁽¹⁾⁽²⁾



(1) Financial information as of quarter ended 6/30/20; pricing data as of period ended

(2) Non-GAAP financial measure. See the non-GAAP reconciliation in the appendix

(3) Stock Price / TBV: average for publicly traded banks with \$1B - \$10B in assets in the Midwest and Southwest regions from S&P Global; pricing data as of 6/30/2020

Delivering Long Term Value for CrossFirst Shareholders

Enhance
ROATCE, EPS
Growth, &
Efficiency

Capital
Optimization
through
Organic Growth
& M&A

Diversification
of Loan &
Deposit
Portfolio

Deliver Strong
Credit Quality

Exceptional
Reputation for
Quality &
Service

CrossFirst Strategic Approach:

1. Supporting our **clients, employees, and communities** through the COVID-19 Pandemic
2. Maintain a **branch-lite** business model with strategically placed locations
3. Focus on our core markets; grow organically using the **relationship banking model**
4. Execute on our **high-tech, high-touch** banking strategy; **leverage technology** for enhanced service
5. Attract, retain, and develop the **highest level of talent**
6. Improve **profitability and efficiency** for the organization; optimize excess capital to deliver shareholder returns
7. Serve businesses, business owners, professionals and their networks in **extraordinary ways**
8. Employ effective **enterprise risk management**



**CROSSFIRST
BANKSHARES, INC.**

STRATEGICALLY INVESTING AND MAINTAINING PROFITABLE GROWTH



- **Focus on organic growth strategy in our core markets of Kansas City, Wichita, Oklahoma City, Tulsa & Dallas to elevate franchise in place**
 - Leverage strong Relationship Banking team to provide extraordinary service to current and prospective clients. Facilitate accessing government programs such as the Paycheck Protection Program, Small Business Administration loans, and the Main Street Lending Program
 - Focus on achieving superior asset quality
 - Dallas in development phase with exceptional growth but requires additional time to achieve desired profitability
 - Work side-by-side with our clients and responsibly help them through these difficult times

- **Actively pursue expansion opportunities through market development**
 - Support the new Frisco, TX⁽¹⁾ branch that opened on July 13 and relocating the Kansas City, MO branch to a more prominent location in the second half of 2020
 - Opportunistically pursue expansion efforts in adjacent metropolitan areas or in core markets to create value above and beyond a strong organic growth model
 - Leverage banking teams' proficiency, knowledge, and network to secure new clients, especially during the changing economic environment
 - Maintain branch-lite structure in our markets

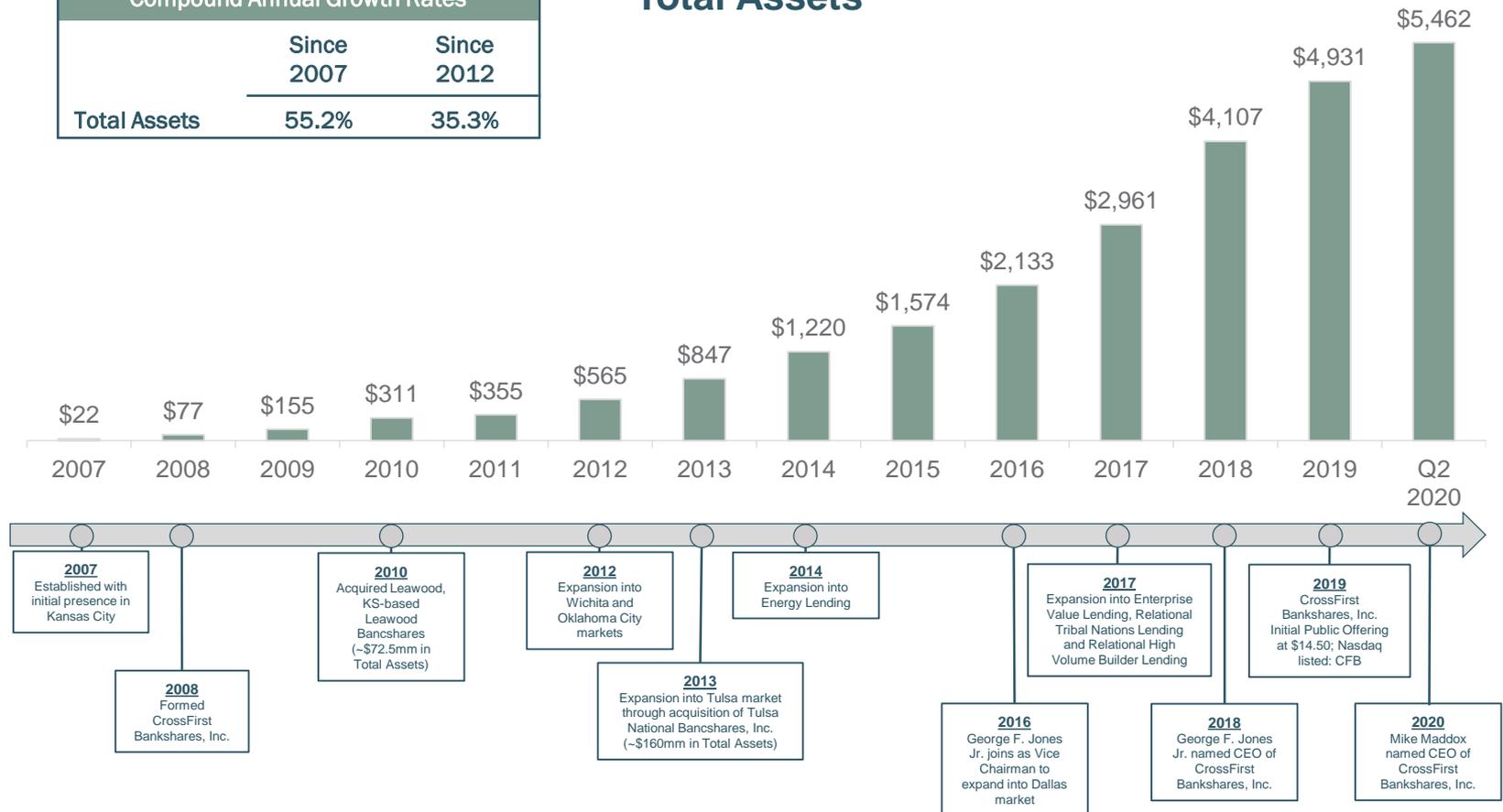
- **Maintain earnings growth momentum of the franchise to improve profitability to peer levels and leverage scale potential of current investments**
 - Thoughtful and prudent management of expenses
 - Capitalize on the benefits of a branch-lite banking model that is heavily invested in technology

(1) In addition to our full-service branch in the Dallas MSA

OUR HISTORY OF STRONG GROWTH

Compound Annual Growth Rates		
	Since 2007	Since 2012
Total Assets	55.2%	35.3%

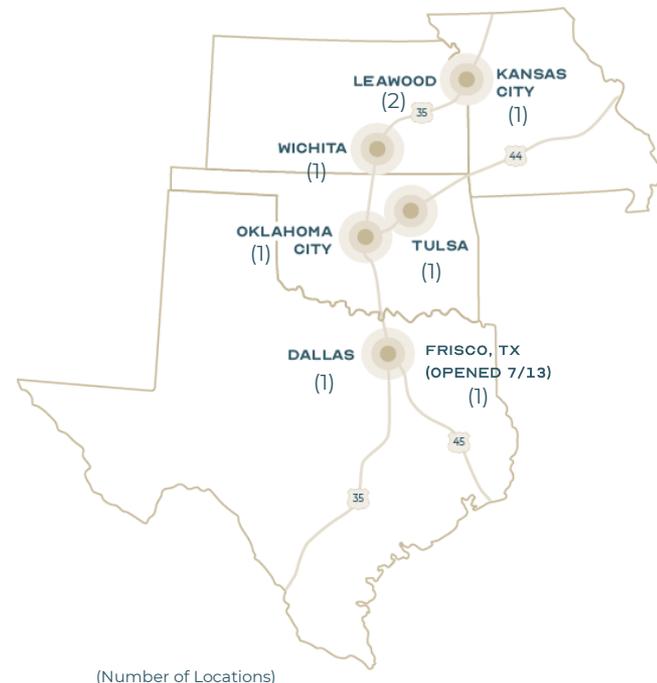
Total Assets



Dollars in chart are in millions.

CROSSFIRST OVERVIEW

- **\$5.5 billion⁽¹⁾** asset banking operation founded in 2007
- **Branch-lite** structure operating 8 branches in key markets along the I-35 corridor
- **3rd largest** bank headquartered in the Kansas City MSA
- **High-growth** commercial banking franchise with 364 full time equivalent employees⁽¹⁾
- High quality people, strong culture & **relationship-oriented** business model
 - Serving businesses, business owners, professionals and their personal networks
- Core focus on **improving profitability & operating efficiency**



Financial Performance For Six Months Ended 6/30/20 ⁽²⁾

Balance Sheet		Performance (Year-to-Date)		Asset Quality Metrics	
Assets:	\$5,462	ROAA:	(0.14)%	NPAs / Assets:	0.74%
Gross Loans: ⁽³⁾	\$4,413	ROACE:	(1.15)%	NCOs / Avg. Loans: ⁽⁴⁾	1.01%
Deposits:	\$4,304	Efficiency Ratio:	63.29%	Reserves / Loans:	1.61%
CET 1 Capital:	11.99%	NIM(FTE): ⁽⁴⁾	3.22%	Reserves / NPLs:	189%
Total Risk-Based Capital:	13.27%	Net Income (loss):	(\$3.5)	Classified Loans / Capital + ALL	34.9%

(1) As of June 30, 2020.
 (2) Dollars are in millions.
 (3) Net of unearned income
 (4) YTD Interim Periods Annualized

FINANCIAL HIGHLIGHTS AND SUMMARY

Q2 2020



2020 Second Quarter Financial Highlights:

- ✓ Produced 25th consecutive quarter of positive operating revenue growth; Q2 2020 operating revenue grew by 20% year-over-year
- ✓ Reported Q2 2020 net loss of \$7.4 million, or (\$0.14) per diluted share
- ✓ Impact on Company's earnings
 - ✓ \$21.0 million loan loss provision; prudent provisioning from economic uncertainty surrounding the COVID-19 pandemic and oil market volatility
 - ✓ \$7.4 million non-cash goodwill impairment
- ✓ Pre-tax, pre-provision net income year-to-date of \$30.9 million, an increase of 14% from the same period in 2019
- ✓ Reported efficiency ratios of 71% for the quarter and 63% year-to-date. For the quarter, non-GAAP core efficiency ratio was 53%
- ✓ 22% asset growth over the trailing twelve months
- ✓ Grew loans by \$953 million or 27% over the trailing twelve months, including \$369 million from PPP
- ✓ Grew deposits by \$720 million or 20% over the trailing twelve months
- ✓ Improved the Asset / Employee ratio to \$15.0 million
- ✓ Book value per share of \$11.66 at June 30, 2020 compared to \$11.00 at June 30, 2019

DETAILS OF BRANCH-LITE STRATEGY



As of 6/30/20	Kansas City	Wichita	Oklahoma City	Tulsa	Dallas	Energy (Tulsa) ⁽¹⁾
Date Entered Market	2007	2012	2012	2013	2016	2014
Loans (\$mm) ⁽²⁾	\$1,172	\$453	\$291	\$476	\$1,277	\$391
Deposits (\$mm)	\$2,079	\$722	\$359	\$535	\$553	\$56
Total Deposits in MSA ⁽³⁾ (\$bn)	\$57	\$16	\$31	\$26	\$271	--
Number of Branches	3	1	1	1	1	--
Deposits per Location (\$mm)	\$693	\$722	\$359	\$591	\$553	--
Deposits per Location Bank for Banks in MSA ⁽³⁾	#1	#1	#1	#1	#8	--
Market Demographics⁽³⁾						
Population (mm)	2.2	0.6	1.4	1.0	7.7	--
Population Change 2010 - 2020 (%)	8.0	2.6	13.2	6.8	20.3	--
Projected Population Change 2020 - 2025 (%)	3.2	1.2	4.7	3.1	7.4	--
June 2020 Unemployment Rate (%)	7.8	10.8	7.0	7.3	8.4	--
Median Household Income	\$69,742	\$57,281	\$60,214	\$55,936	\$73,009	--

All of CrossFirst markets have a lower unemployment rate than the national average of 11.2% as of 6/30/2020

(1) Our energy lending group is based in Tulsa but lends across multiple geographies; Tulsa's deposits per location include Energy deposits of \$56mm.

(2) Excludes PPP loans.

(3) Source: S&P Global Market Intelligence as of 12/31/19; Unemployment data is as of 6/30/20.

Note: Only one bank branch in Dallas as of 6/30/20.

CROSSFIRST LOCATIONS

Leawood, KS (HQ)



Leawood, KS



Wichita, KS



Dallas, TX



Tulsa, OK



Oklahoma City, OK



Kansas City, MO⁽¹⁾



Frisco, TX⁽²⁾

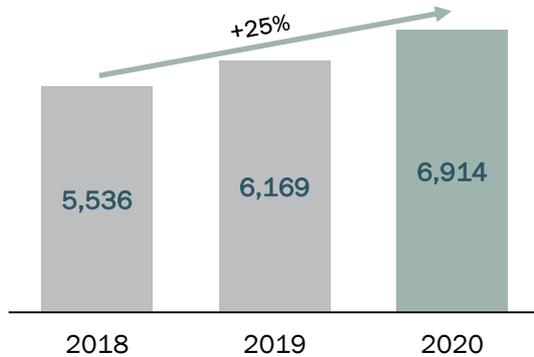


(1) Note: relocation opening September 2020
(2) Opened July 2020

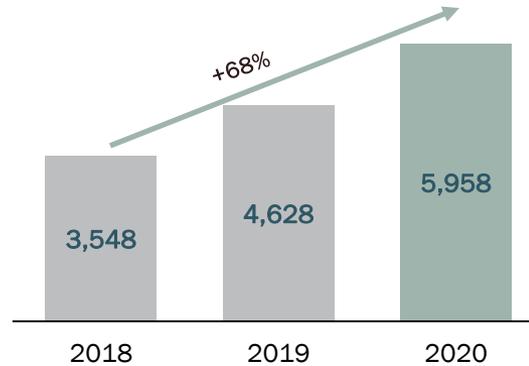
1. **Comprehensive COVID-19 response plan** to support our clients, employees, and communities
2. **Strong capital position and liquidity** provides CrossFirst with financial flexibility to give customers relief and continue to invest for the long term in the business
3. **Closely monitoring and engaging clients** to mitigate risks and impact from COVID-19 especially customer modifications & energy portfolio
4. **Branch-lite business model and technology strategy** provides CrossFirst an advantage for strong business continuity through the pandemic
5. **Continued prudent management** of expenses, staffing levels, and other discretionary spend
6. **Strong reserve build** of total loan loss reserves / loans of 1.61% including a quarterly provision of \$21 million
7. **Stress testing** of capital and credit scenarios show CrossFirst as well capitalized under several extreme scenarios
8. **Return to work planning** remains flexible with safety of employees, clients and other stakeholders as the highest priority
9. **Positioned for long term growth** after the market stabilizes

CONTINUED DIGITAL BANKING ADOPTION

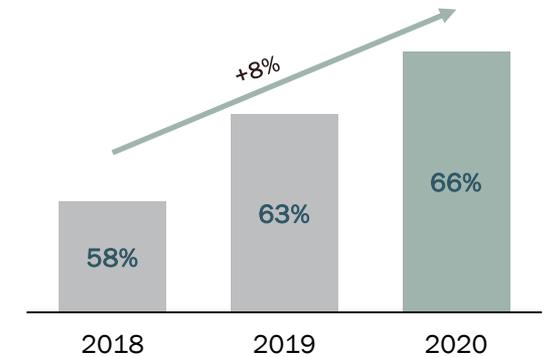
Online Banking Users



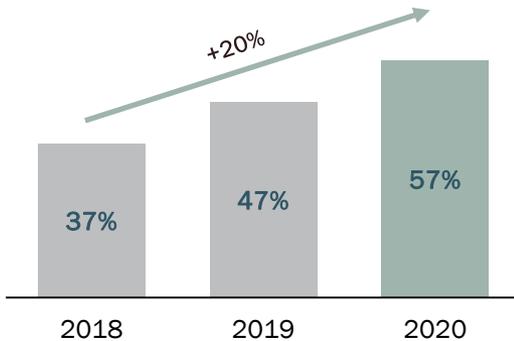
Mobile Banking Users



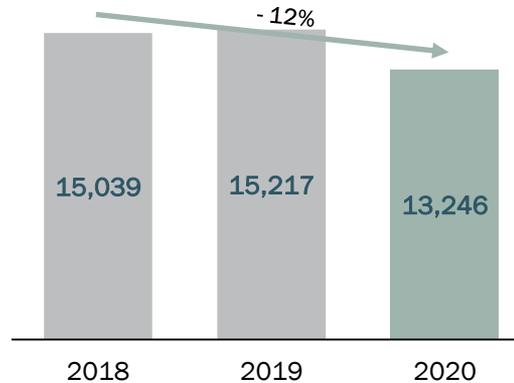
Online Banking: Client Utilization Rate



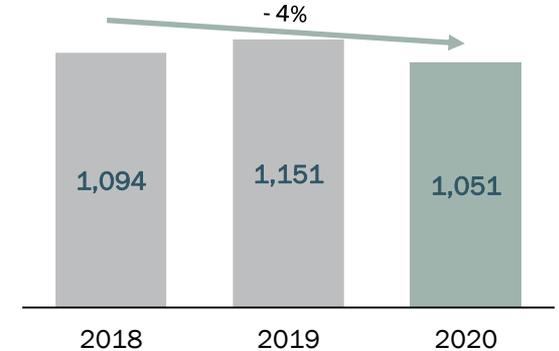
Mobile Banking: Client Utilization Rate



Teller Transactions



ATM Transactions⁽¹⁾



Note: Monthly data for July for each year; 2020 digital adoption accelerated by COVID-19; lobbies closed or by-appointment since March 2020

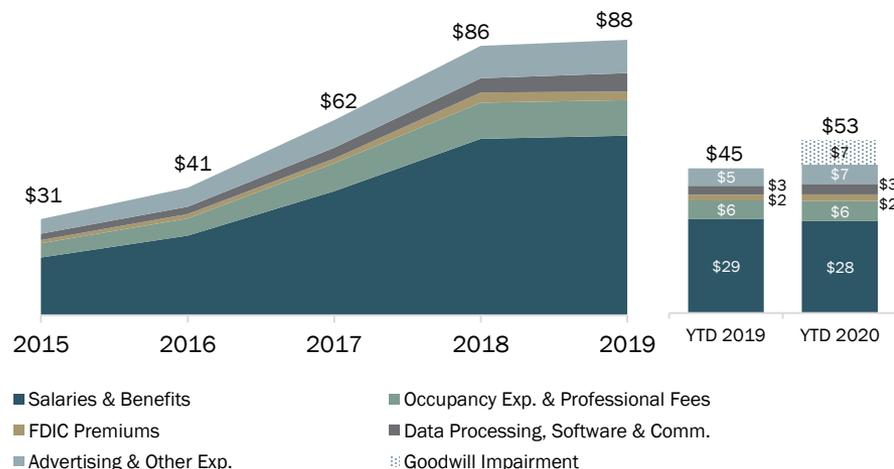
(1) Represents CrossFirst Bank ATMs

NON-INTEREST EXPENSE MANAGEMENT

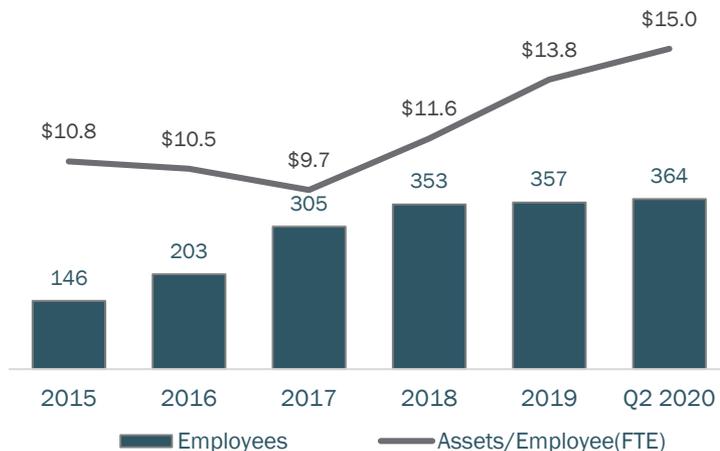
Proven Expense Management

- Salary & Benefit costs have remained lower in YTD 2020 compared to 2019
- Optimized staffing levels in 3rd quarter 2020 due to slower growth from the pandemic; estimated ongoing annualized cost savings of \$4.1mm
- Continued prudent management of travel, entertainment, marketing, office costs, and other discretionary spend

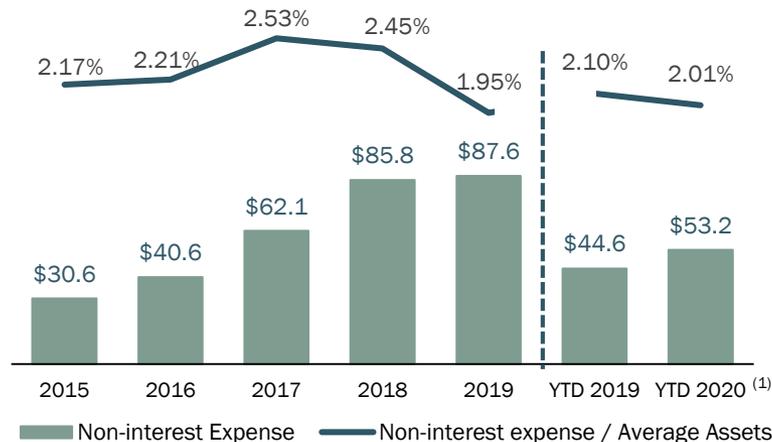
Slowing Non-interest Expense Growth



Assets per Employee FTE



Lowering Expenses while Growing



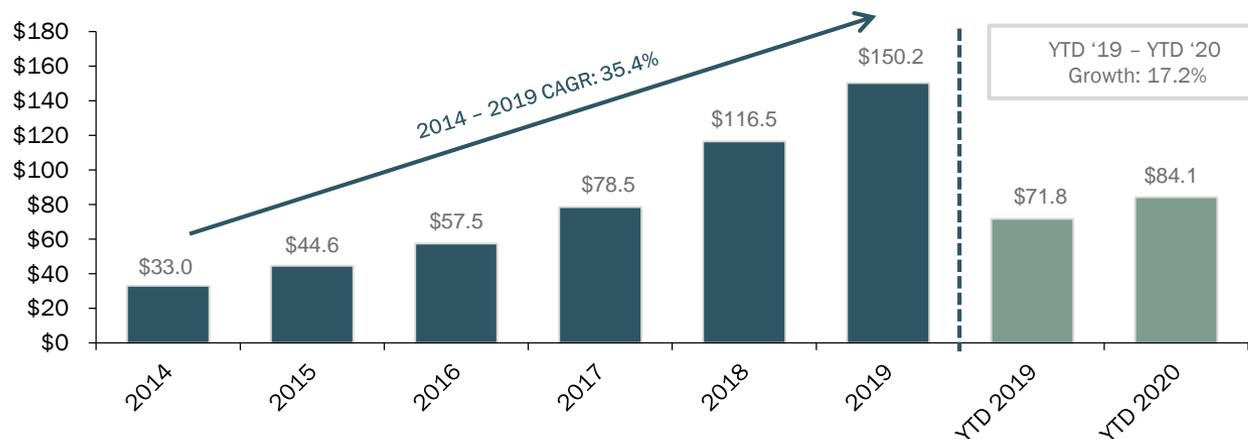
Dollars are in millions and amounts shown are as of the end of the period. YTD is as of 6/30/20
 (1) Includes \$7.4mm Goodwill Impairment.

OPERATING REVENUE AND PROFITABILITY

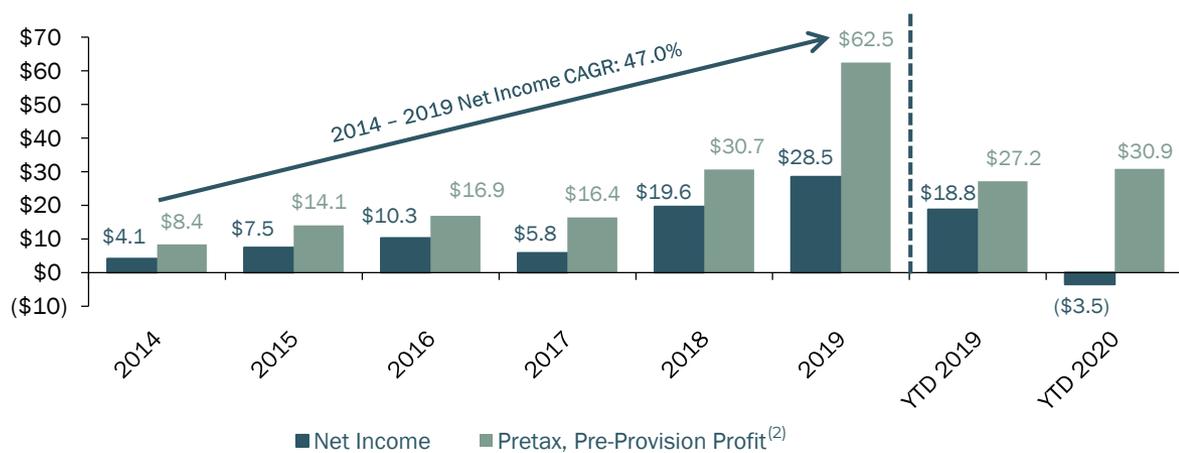
Commentary

- Our balance sheet growth, combined with a relatively stable net interest margin, has historically enabled robust operating revenue growth
- Core earnings power of the Company continues to increase
- 25th consecutive quarter of operating revenue growth
- Pretax, pre-provision profit⁽²⁾ continues to grow and also includes a one-time, non-cash charge of \$7.4 million for goodwill impairment in Q2
- Year-to-date income impacted by \$14 million in first quarter and \$21 million in second quarter for provisioning as a result of economic uncertainty, and migration of Energy credits

Operating Revenue⁽¹⁾



Earnings Performance



Note: Dollars in charts are in millions.

(1) Defined as net-interest income + non-interest income.

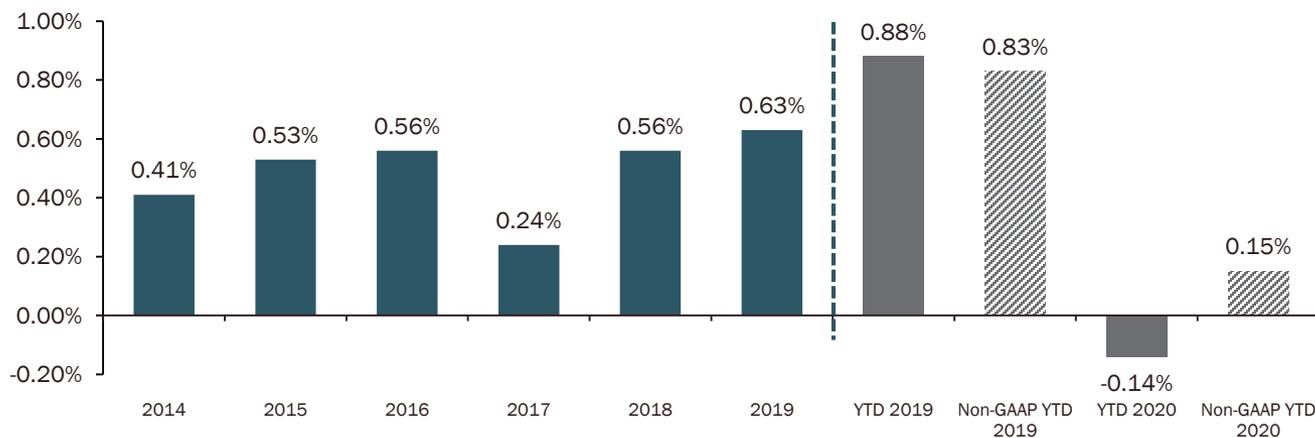
(2) Represents a Non-GAAP financial measure, see Non-GAAP reconciliation slides at the end of the presentation for more detail. In addition, pre-tax net profits may also be found presented in the supplemental information

Commentary

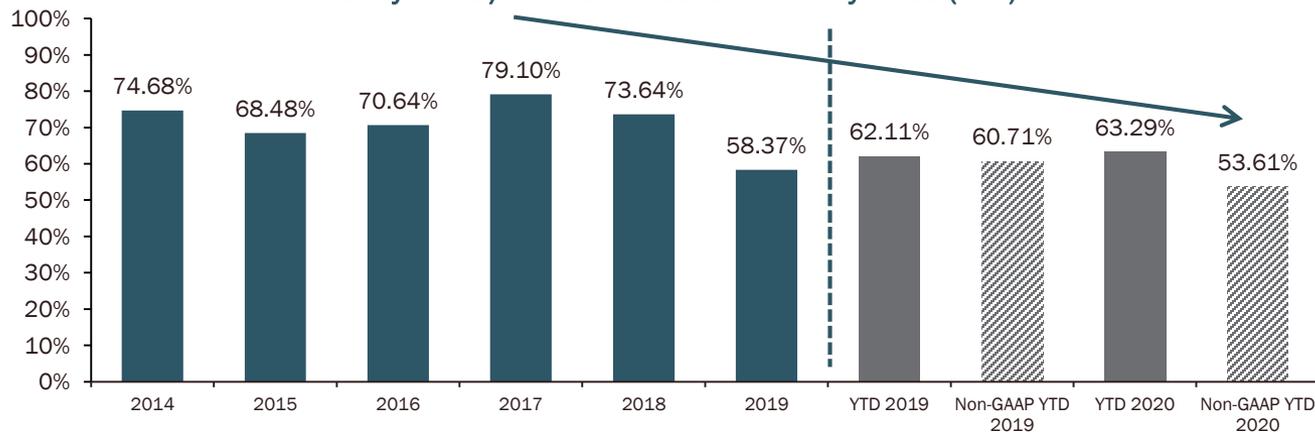
- CrossFirst's branch-lite model is an efficient and scalable infrastructure to support additional efficiency
- Core efficiency performance is trending down consistent with management's initiatives
- Quarterly ROAA significantly impacted by COVID-19 provisioning in 2020 to \$35 million YTD
- One-time \$7.4 million goodwill impairment in Q2 impacted ROAA and Efficiency Ratios

INCOME PERFORMANCE METRICS

Return on Average Assets / Non-GAAP ROAA⁽¹⁾



Efficiency Ratio / Non-GAAP Core Efficiency Ratio (FTE)⁽¹⁾



(1) Represents a non-GAAP financial measure, see non-GAAP reconciliation slides in the supplemental information for more detail

CREDIT ADMINISTRATION PROCESS

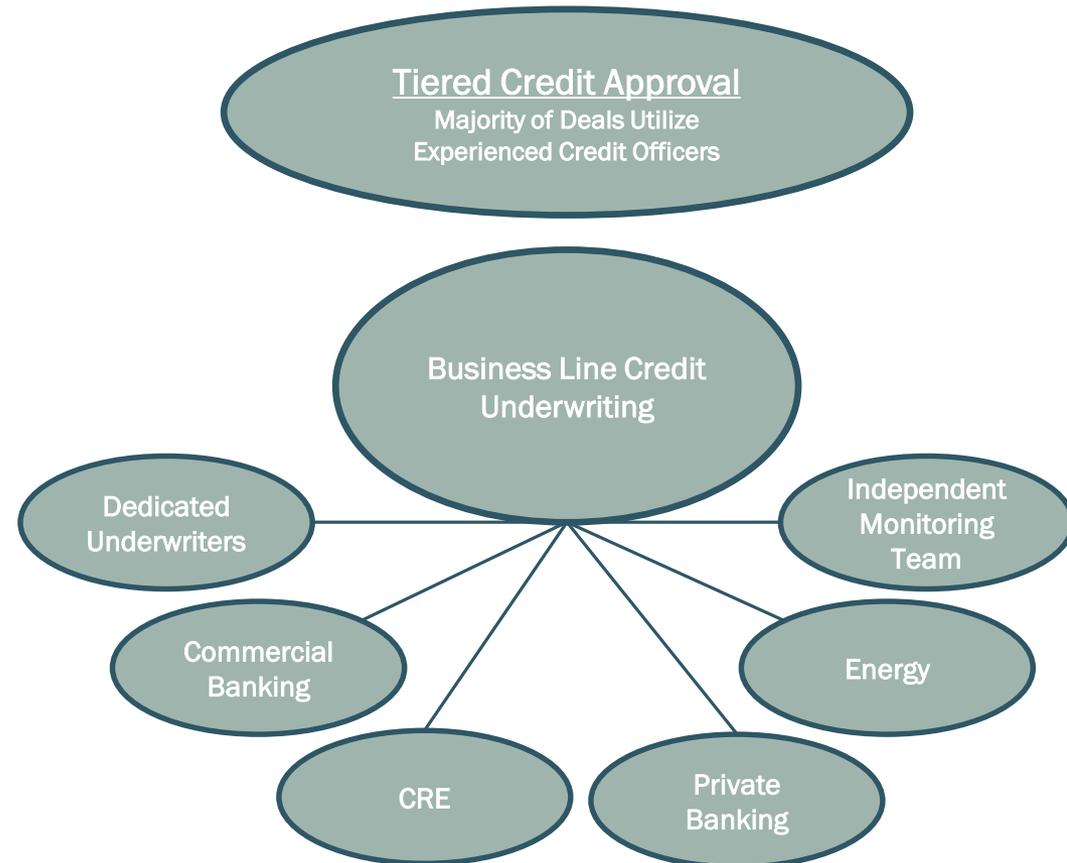


Pillars of CrossFirst Asset Quality

- Strong governance with dedicated Board of Directors; Credit Risk Management Committee with comprehensive oversight
- Highly competent bankers & credit officers
- Comprehensive credit policy and procedures
- Commitment to diversification with strong concentration management
- Disciplined, standardized and independent underwriting with experienced underwriting team
 - Approvals structure based on risk and relationship exposure
- Effective credit administration – Bank Board of Directors authorized structure
 - Continuous monitoring by both credit underwriters and independent monitoring unit
 - Rigorous loan review of credit portfolio
 - Implement, review, and authorize all changes to lending policies
- Proactive problem asset identification and management
- Decisive response to market opportunities

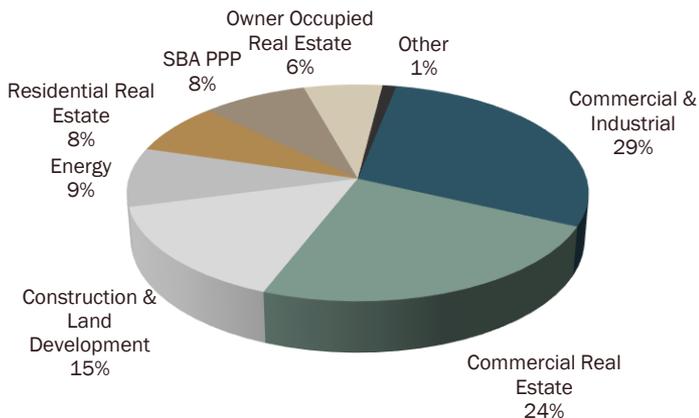
Credit Underwriting & Risk Leadership

- **Chief Credit Officer:** Randall W. Rapp – 20+ years of credit approval experience
- **Chief Risk Officer:** Tom Robinson – 14+ years of executive experience managing credit and risk

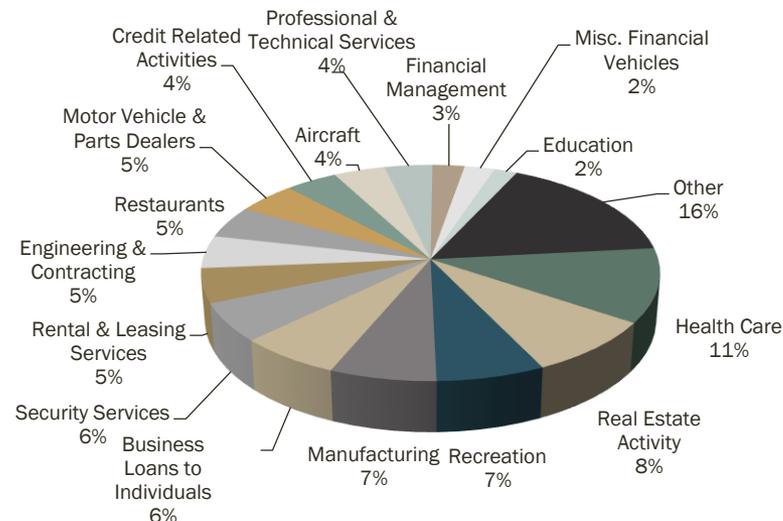


DIVERSE LOAN PORTFOLIO

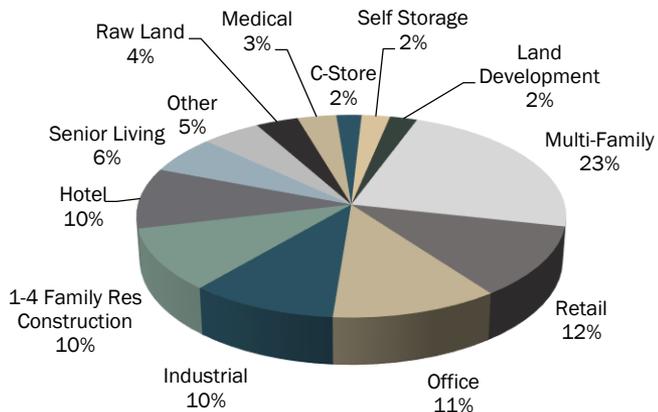
Loan Mix by Type (\$4.4bn)⁽¹⁾



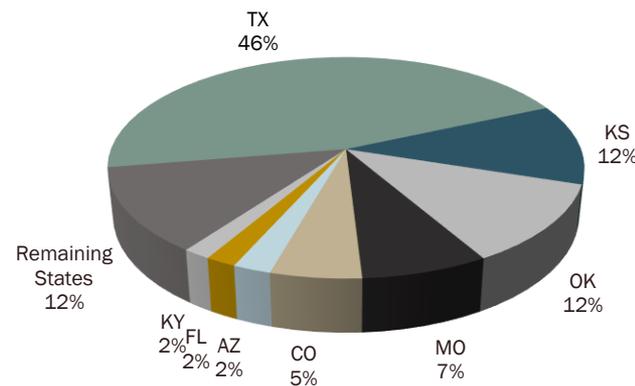
C&I Loan Breakdown by Type (\$1.3bn)



CRE Loan Portfolio by Segment (\$1.7bn)⁽²⁾



CRE Loans by Geography (\$1.7bn)⁽²⁾



Note: Data as of June 30, 2020.

(1) Shown as a percentage of bank capital.

(2) CRE as defined by regulators (including construction and development); geography determined by location of collateral

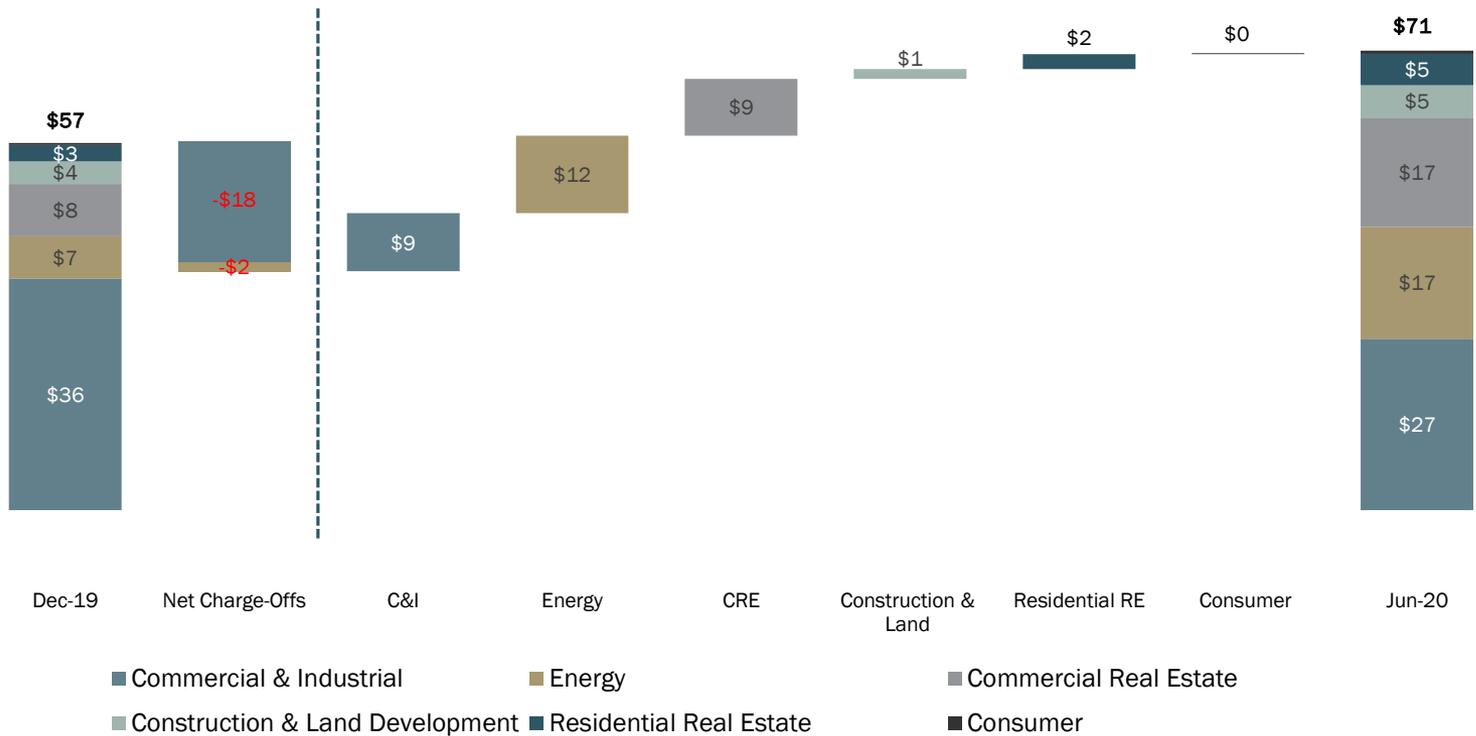
BUILDING THE ALLOWANCE FOR LOAN AND LEASE LOSS

ALLL/
Gross Loans
(excludes PPP)

1.48%

Adjustments to ALLL

1.76%



Note: As of end of period.

INVESTMENT HIGHLIGHTS



Experienced and Invested Leadership



Established Presence in Attractive Markets



Scalable Infrastructure Designed to Accommodate Significant Growth



Customer Base Consists of Sophisticated Businesses and their Owners



At Inflection Point of Turning Robust Balance Sheet Growth into Earnings Growth



Branch-lite and effective business model for delivering during COVID-19 Pandemic



Specialized Lending Verticals



Disciplined Underwriting and Standardized Credit Administration



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SUPPLEMENTAL INFORMATION

CROSSFIRST LOAN PORTFOLIOS WITH ESCALATED MONITORING FROM COVID-19 ECONOMIC UNCERTAINTY

Industry	Total Exposure ⁽¹⁾	% of Gross Loans ⁽¹⁾
Energy Oil (excludes Natural Gas)	\$251	6.2%
Retail Commercial Real Estate	\$198	4.9%
Hotel & Lodging	\$167	4.1%
Healthcare C&I	\$142	3.5%
Entertainment & Recreation ⁽²⁾	\$100	2.5%
Restaurant ⁽³⁾	\$61	1.5%

Industry categories selected based on the following criteria:

- Lower consumption from COVID-19 pandemic compounded with high production and inventory supplies from ongoing political disputes
- Implementation of travel, entertainment, and restaurant restrictions
- Cancellation of all events and large gatherings
- Cessation of revenue due to business being considered “nonessential”

(1) Loan values recorded on balance sheet in millions as of June 30, 2020; excludes PPP loans

(2) Includes Native American Gaming, Parking Lots and Garages

(3) Restaurant information includes both C&I and CRE exposure

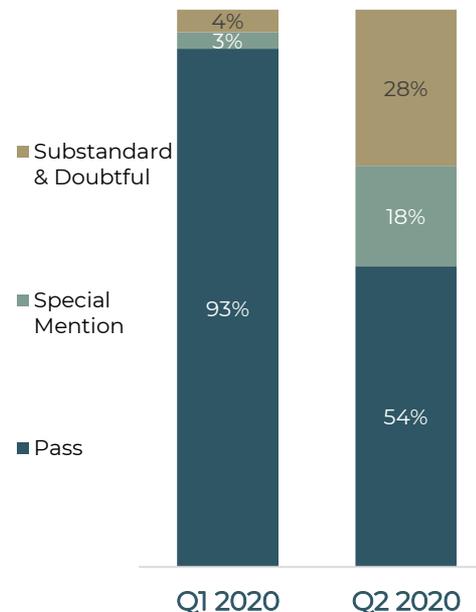
CROSSFIRST ENERGY PORTFOLIO

Energy Portfolio Dynamics

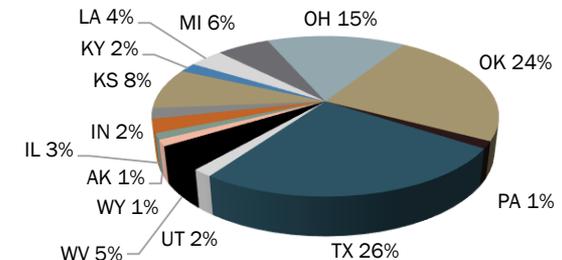
- Typically only lend as a senior secured lender in single bank transactions and as a cash flow lender
- Exploration & Production lending only on proven and producing reserves
- As of June 30, 2020, CrossFirst does not have any shale, oil field services, or mid-stream energy company loans
- Collateral base is predominately comprised of properties with sufficient production history to establish reliable production trends; long-life assets
- 2020 portfolio⁽¹⁾ hedges
 - 48% of Oil exposure hedged at \$49.16 / barrel
 - 52% Natural Gas hedged at \$2.08 / MMBtu
- \$17.4 million of Reserves are allocated to Energy, representing 4.5% of the total energy portfolio
- Customers continue to actively manage operating expenses

Energy by Composition 6/30/2020 (\$ millions)						
	# Loans	Outstanding	% Total	Unfunded Commitments	Average Size	Avg % Hedged
Oil	42	\$251	64%	\$21	\$6	48%
Natural Gas	14	\$139	36%	\$13	\$10	52%
Other Sources	2	\$0	0%	\$37	\$1	0%
Total	58	\$390	100%	\$71	\$7	50%⁽¹⁾

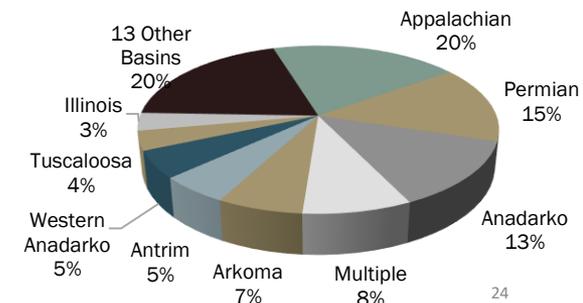
Energy Credit Classifications



Energy Exposure by State



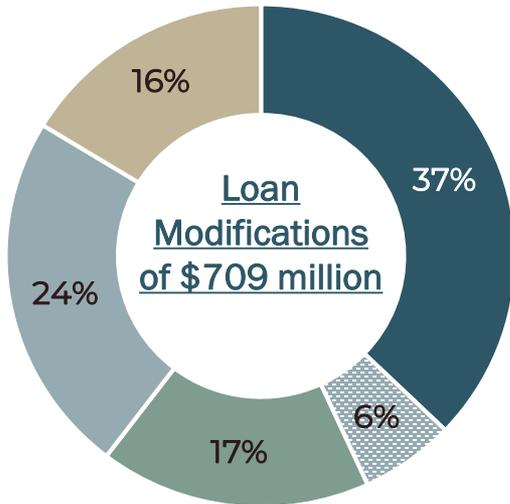
Energy Commitments by Basin



Data as of 6/30/20
(1) Weighted Average

COVID-19 EFFECT ON LOAN PORTFOLIO

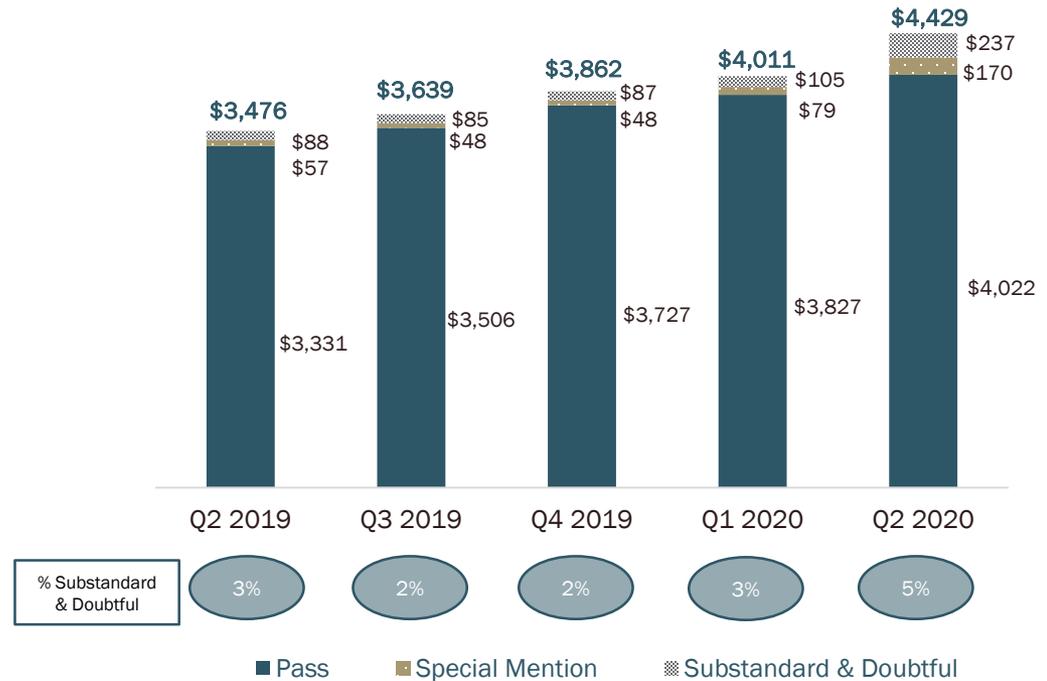
Modifications by Type
(As of June 30, 2020)



- Interest Only - 90 Days
- Payment Deferral - 90+ Days
- Other
- Interest Only - 90+ Days
- Payment Deferral - 90 Days

- Three Main Categories of Modifications: 33% Hotels, Restaurants, and Entertainment; 29% Real Estate Rental; and 16% Health Care
- ~90% of the modifications remained in Pass risk rating
- Majority of the modified loans that migrated in risk rating were from the Retail CRE and Hotel portfolios

Migration of Credit by Risk Weighting
(in \$millions)



Q2 2019 Q3 2019 Q4 2019 Q1 2020 Q2 2020

% Substandard & Doubtful: 3%, 2%, 2%, 3%, 5%

■ Pass ■ Special Mention ■ Substandard & Doubtful

- Majority of the increase in "Substandard & Doubtful" loans resulted from the Energy portfolio reassessment in Q2 2020

Recent Credit Quality & ALL Trends

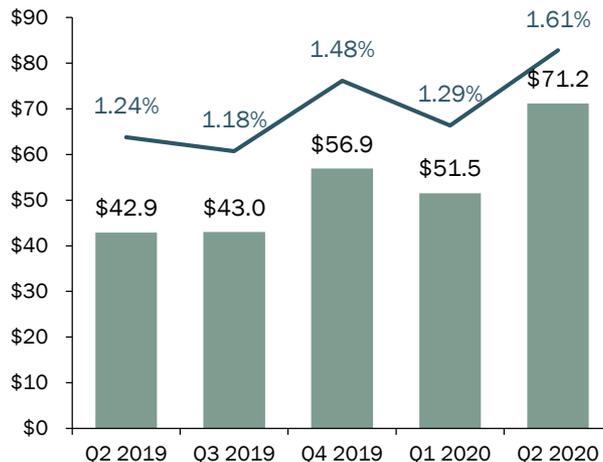
- Increase in classified assets primary from energy portfolio; energy portfolio has a 4.5% reserve at end of Q2 2020
- Provision for loan loss of \$21 million for Q2 2020; 1.61% ALLL / Loans
- The Company has not adopted CECL at this time and continues to run parallel scenarios to assess impact on the ALLL and capital
- Q1 2020 reduction in reserves was a result of net charge-offs of \$19.4 million; though Company added \$14 million to ALLL

Capital Analysis

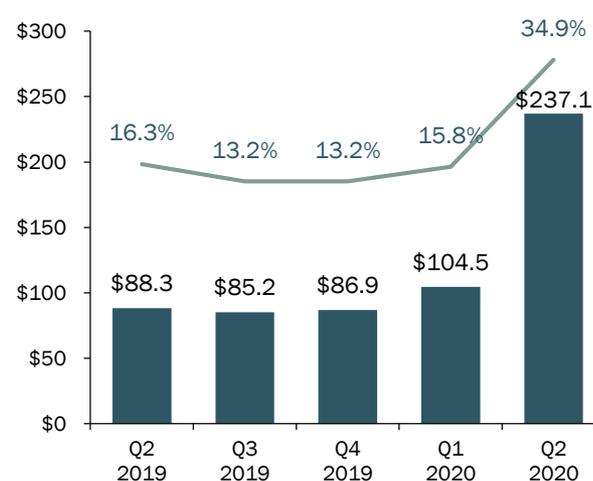
- The Company continues to remain well capitalized with strong liquidity
- Unfunded commitments totaled \$1.4 billion as of the end of Q2 2020, 43% of which are commitments to fund C&I loans and 57% are other loan commitments

CREDIT QUALITY & CAPITAL RATIOS

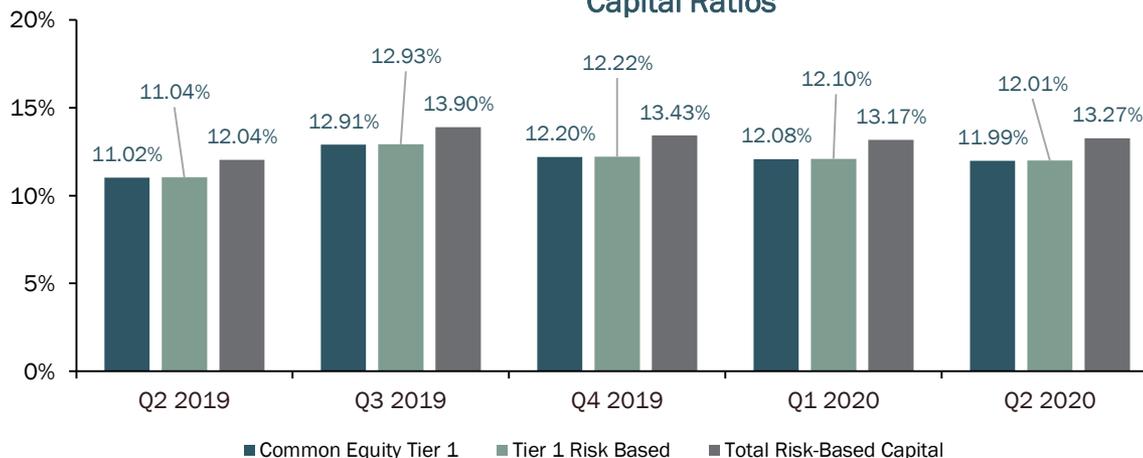
Allowance for Loan Losses / Total Loans



Classified Loans / (Total Capital + LLR)



Capital Ratios



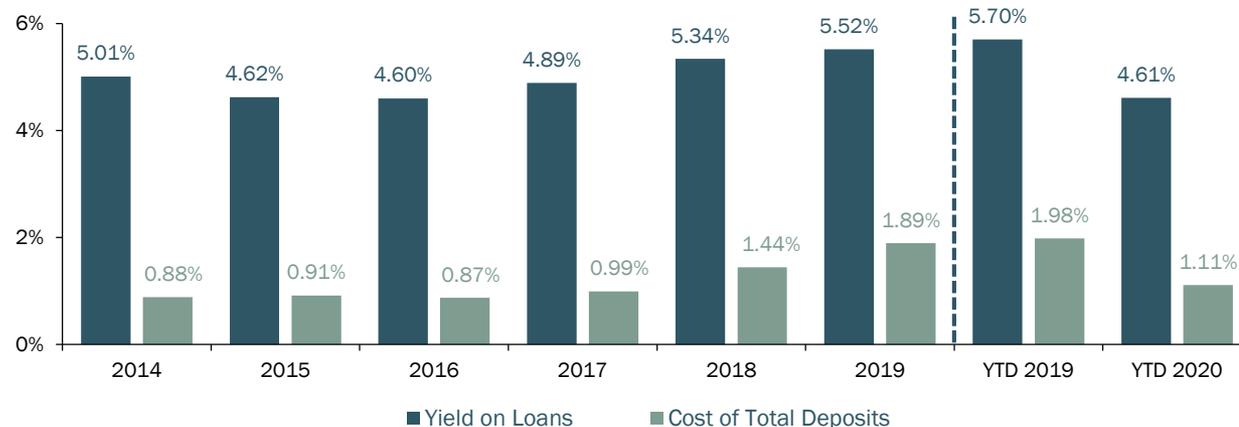
Dollar amounts are in millions.

Commentary

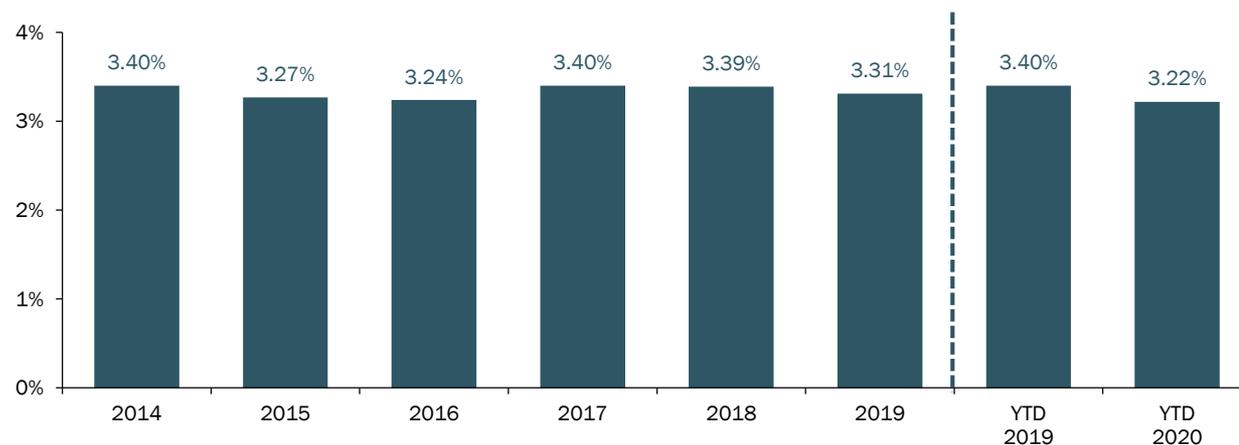
- Continued to grow core deposits and maintained wholesale funding levels
- Continued to maintain Margin (FTE) in Q2 2020 of 3.19%, compared to 3.24% in Q1 2020 despite significant rate cuts
- Company continued to shorten the duration of deposits and move deposit costs down to capture economics associated with FOMC rate cuts
- Loan to deposit ratio increased from 100.8 to 102.5 QoQ, as loans grew from PPP; the wholesale funding mix changed to include more FHLB advances

NET INTEREST MARGIN

Yield on Loans and Cost of Total Deposits



Net Interest Margin – Fully Tax Equivalent



BOARD OF DIRECTORS



Name	State	Biography
Rod Brenneman (Non-Exec. Chairman)	MO	Mr. Brenneman began his career at Seaboard Corporation in 1989. While at Seaboard, he served in various financial management capacities. In 1999 he became Senior Vice-President & CFO of Seaboard Foods and was named President & CEO in 2001. In 2011, he was hired as President & CEO of Butterball LLC, the largest integrated turkey processing company in the U.S. to develop and implement a three-year turnaround of the company.
George Bruce	KS	Mr. Bruce is the CEO and General Counsel of Aladdin Petroleum Corporation, where he has been active in domestic oil and gas exploration and production. In his legal career, Mr. Bruce was a law partner of Hall, Pike & Bruce from 1980-1988 before joining Martin, Pringle, Oliver, Wallace & Bauer, LLP, where he served as managing partner and continues to serve of counsel. His legal banking experience includes significant commercial lending and regulatory experience, including the sale and acquisition of numerous banks and chartering de novo banks in KS and NV.
Steven W. Caple	TX	Mr. Caple serves as the President of Unity Hunt, Inc., the company through which the Lamar Hunt family oversees its holdings. Mr. Caple focuses on developing and implementing the strategic initiatives and oversees Unity Hunt's accounting, finance, investment, legal, operating and tax functions. He previously served as president at numerous firms, including VFT Capital, Novo Networks, and Berliner Communications Inc.
Ron Geist	KS	Mr. Geist currently serves as the President of Rage Administrative and Marketing Services, large franchisee of restaurants.
Jennifer Grigsby	OK	Ms. Grigsby most recently served as Executive VP and CFO of Ascent Resources, LLC, an oil and gas exploration and production company located in Oklahoma City, OK. She previously served as CEO and CFO of American Energy - Woodford, LLC and was Senior Vice President of Corporate and Strategic Planning for Chesapeake Energy Corporation. She is a CPA and Chartered Global Management Accountant.
George Hansen, III	KS	Mr. Hansen serves as CEO & President of the Enterprise Center in Johnson County (the largest venture development organization in KS). Through his career, he has managed companies for growth in a variety of industries.
Mason King, CFA	TX	Mr. King, CFA is a Principal of Luther King Capital Management (LKCM). He joined the firm in 2004 and serves as a portfolio manager and small cap analyst.
James W. Kuykendall	OK	Mr. Kuykendall owns and operates Equipment World Inc., a construction equipment dealership located in Tulsa, OK. Equipment World sells equipment across the country and serves a regional area providing rentals, parts and services. Mr. Kuykendall joined Equipment World in 1987 and has spent the last 29 years working to build the business.
Lance Humphreys	OK	Mr. Humphreys has served as Manager – Lead Investor of Triad Marketing Inc., since May 2010. He is also currently Chief Executive Officer of Salt and Light Leadership, Inc., a role he has held since May 2018, and Manager of Bluestream Consulting, LLC.
George F. Jones Jr.	TX	See management bios
Michael J. Maddox	KS	See management bios
David O'Toole	KS	See management bios
Kevin Rauckman	KS	Mr. Rauckman served as the CFO and Treasurer of Garmin Ltd. from 1999 to 2014. He was named CFO of the Year by the Kansas City Business Journal in 2008.
Michael Robinson	KS	One of the original organizers of CrossFirst, Mr. Robinson is currently the President and COO of CommLink Technology. He previously served as CEO of Leadergy Catalyst.
Jay Shadwick	KS	One of the original organizers and directors of CrossFirst, Mr. Shadwick has been a partner in the law firm of Duggan, Shadwick, Doerr and Kurlbaum, P.C. since 1994. Mr. Shadwick has practiced law for 31 years with an emphasis in banking, real estate and business transactions. He provides legal counsel to numerous banking institutions on a number of matters, including commercial lending, lending practices, foreclosures, workouts and bank-related litigation.
Grey Stogner	TX	Mr. Stogner is the founder and President of Crestview Real Estate, LLC, a commercial real estate development firm in Dallas. Mr. Stogner has personally been involved with the entitlement, development, leasing and construction management of over 7 million sq. ft. of commercial space. He is also a principal and co-founder of The Cogent Group, a private real estate investment company established to pursue retail development and acquisition opportunities.
Stephen Swinson	TX	Mr. Swinson currently serves as President and CEO of Thermal Energy Corporation (TECO), a not-for-profit district energy system that provides mission-critical heating, cooling and power to 16 institutions, 48 buildings and more than 21.6 million square feet of conditioned space on the Texas Medical Center campus in Houston, TX.

NON-GAAP RECONCILIATION



(Dollars in thousands)	As of or for the Year Ended December 31,						As of or for the Six Months Ended June 30,	
	2014	2015	2016	2017	2018	2019	2019	2020
Non-GAAP Core Operating Income:								
Net Income (loss)	\$4,143	\$7,469	\$10,311	\$5,849	\$19,590	\$28,473	\$18,789	(\$3,499)
Add: restructuring charges	0	0	0	0	4,733	0	0	0
Less: Tax effect ⁽¹⁾	0	0	0	0	1,381	0	0	0
Restructuring charges, net of tax	0	0	0	0	3,352	0	0	0
Add: fixed asset impairments	0	0	0	1,903	171	424	424	0
Less: Tax effect ⁽²⁾	0	0	0	737	44	109	109	0
Fixed asset impairments, net of tax	0	0	0	1,166	127	315	315	0
Add: Goodwill Impairment ⁽³⁾	0	0	0	0	0	0	0	7,397
Add: State tax credit ⁽³⁾	0	0	0	0	(3,129)	(1,361)	(1,361)	0
Add: 2017 Tax Cut and Jobs Act ⁽³⁾	0	0	0	2,701	0	0	0	0
Non-GAAP core operating income	\$4,143	\$7,469	\$10,311	\$9,716	\$19,940	\$27,427	\$17,743	\$3,898
Non-GAAP Core Operating Return on Average Assets:								
Net Income (loss)	\$4,143	\$7,469	\$10,311	\$5,849	\$19,590	\$28,473	\$18,789	(\$3,499)
Non-GAAP core operating income	4,143	7,469	10,311	9,716	19,940	27,427	17,743	3,898
Average Assets	1,003,991	1,410,447	1,839,563	2,452,797	3,494,655	4,499,764	4,285,768	5,209,810
GAAP return on average assets	0.41%	0.53%	0.56%	0.24%	0.56%	0.63%	0.88%	(0.14%)
Non-GAAP core operating return on average assets	0.41%	0.53%	0.56%	0.40%	0.57%	0.61%	0.83%	0.15%
Non-GAAP Core Operating Return on Average Equity:								
Net Income	\$4,143	\$7,469	\$10,311	\$5,849	\$19,590	\$28,473	\$18,789	(\$3,499)
Non-GAAP core operating income	4,143	7,469	10,311	9,716	19,940	27,427	17,743	3,898
Less: Preferred stock dividends	1,485	2,066	2,100	2,100	2,100	175	175	0
Net Income available to common stockholders	2,658	5,403	8,211	3,749	17,490	28,298	18,614	(3,499)
Non-GAAP core operating income available to common stockholders	2,658	5,403	8,211	7,616	17,840	27,252	17,568	3,898
Average common equity	86,273	117,343	149,132	245,193	327,446	526,225	476,749	612,208
Tangible Assets	8,201	8,152	8,050	7,949	7,847	7,746	7,772	7,629
Average Tangible Equity	78,072	109,191	141,082	237,244	319,599	518,479	468,977	604,579
GAAP return on average common equity	3.08%	4.60%	5.51%	1.53%	5.34%	5.38%	7.87%	(1.15%)
Non-GAAP core return on average tangible common equity	3.08%	4.95%	5.82%	3.21%	5.58%	5.26%	7.55%	1.30%
Non-GAAP Core Operating Efficiency Ratio:								
Non-interest expense	\$24,640	\$30,562	\$40,587	\$62,089	\$85,755	\$87,648	\$44,591	\$53,233
Less: goodwill impairment	0	0	0	0	4,733	0	0	7,397
Non-GAAP non-interest expense (numerator)	24,640	30,562	40,587	62,089	81,022	87,648	44,591	45,836
Net interest income	31,090	42,267	54,053	74,818	110,368	141,444	68,479	79,385
Tax-equivalent interest income	1,712	2,637	4,001	5,439	3,099	2,522	1,229	1,380
Non-interest income	1,904	2,365	3,407	3,679	6,083	8,715	3,317	4,729
Add: fixed asset impairments	0	0	0	1,903	171	424	424	0
Non-GAAP Operating revenue (denominator)	34,706	47,269	61,461	85,839	119,721	153,105	73,449	85,494
GAAP efficiency ratio	74.68%	68.48%	70.64%	79.10%	73.64%	58.37%	62.11%	63.29%
Non-GAAP core operating efficiency ratio (FTE)	71.00%	64.66%	66.04%	72.33%	67.68%	57.25%	60.71%	53.61%

(1) Represents the tax impact of the adjustments above at a tax rate of 25.73%, plus a permanent tax benefit associated with stock-based grants that were exercised prior to our former CEO's departure.

(2) Represents the tax impact of the adjustments above at a tax rate of 25.73% for fiscal years 2018 and after; 38.73% for fiscal years prior to 2018.

(3) No tax effect associated with the 2017 Tax Act adjustment or state tax credit or the goodwill impairment.

QUARTERLY NON-GAAP RECONCILIATION



(Dollars in thousands)	As of or for the Three Months Ended				
	June 30, 2019	September 30, 2019	December 31, 2019	March 31, 2020	June 30, 2020
Non-GAAP Core Operating Income:					
Net Income (loss)	\$9,439	\$10,384	(\$700)	\$3,857	(\$7,356)
Add: restructuring charges	0	0	0	0	0
Less: Tax effect ⁽¹⁾	0	0	0	0	0
Restructuring charges, net of tax	0	0	0	0	0
Add: fixed asset impairments	424	0	0	0	0
Less: Tax effect ⁽²⁾	109	0	0	0	0
Fixed asset impairments, net of tax	315	0	0	0	0
Add: Goodwill Impairment ⁽³⁾	0	0	0	0	7,397
Add: State tax credit ⁽³⁾	0	0	0	0	0
Add: 2017 Tax Cut and Jobs Act					
Non-GAAP core operating income	\$9,754	\$10,384	(\$700)	\$3,857	\$41
Non-GAAP Core Operating Return on Average Assets:					
Net Income (loss)	\$9,439	\$10,384	(\$700)	\$3,857	(\$7,356)
Non-GAAP core operating income	9,754	10,384	(700)	3,857	41
Average Assets	4,402,002	4,610,958	4,809,579	4,975,531	5,441,513
GAAP return on average assets ⁽⁴⁾	0.86%	0.89%	(0.06%)	0.31%	(0.54%)
Non-GAAP core operating return on average assets ⁽⁴⁾	0.89%	0.89%	(0.06%)	0.31%	0.00%
Non-GAAP Core Operating Efficiency Ratio:					
Non-interest expense	\$21,960	\$21,172	\$21,885	\$22,223	\$31,010
Less: Goodwill Impairment	\$0	\$0	\$0	\$0	\$7,397
Less: restructuring charges	0	0	0	0	0
Non-GAAP non-interest expense (numerator)	21,960	21,172	21,885	22,223	23,613
Net interest income	34,874	35,786	37,179	38,228	41,157
Tax-equivalent interest income	612	624	670	695	685
Non-interest income	1,672	3,212	2,186	2,095	2,634
Add: fixed asset impairments	424	0	0	0	0
Non-GAAP operating revenue (denominator)	37,582	39,622	40,035	41,018	44,476
GAAP efficiency ratio	60.09%	54.29%	55.60%	55.11%	70.81%
Non-GAAP core operating efficiency ratio (FTE)	58.43%	53.43%	54.66%	54.18%	53.09%

(1) Represents the tax impact of the adjustments above at a tax rate of 25.73%, plus a permanent tax benefit associated with stock-based grants that were exercised prior to our former CEO's departure.

(2) Represents the tax impact of the adjustments above at a tax rate of 25.73%.

(3) No tax effect associated with the state tax credit or the goodwill impairment

(4) Interim periods are annualized.



NON-GAAP RECONCILIATIONS (CONT.)

(Dollars in thousands, except per share data)	As of or for the Year Ended						As of or for the Six Months Ended	
	December 31,						June 30,	
	2014	2015	2016	2017	2018	2019	2019	2020
Non-GAAP Pre-Tax Pre-Provision Profit								
Income before Taxes (loss)	4,439	8,095	10,373	4,408	17,196	32,611	21,505	(4,069)
Provision for Credit loss	3,915	5,975	6,500	12,000	13,500	29,900	5,700	34,950
Non-GAAP Pre-Tax Pre-Provision Profit	8,354	14,070	16,873	16,408	30,696	62,511	27,205	30,881
Average Assets	1,003,991	1,410,447	1,839,563	2,452,797	3,494,655	4,499,764	4,285,768	5,209,810
Non-GAAP Pre-Tax Pre-Provision Return on Average Assets	0.83%	1.00%	0.92%	0.67%	0.88%	1.39%	1.28%	1.19%
Tangible Stockholders' Equity:								
Stockholders' equity	\$137,098	\$160,004	\$214,837	\$287,147	\$490,336	\$601,644	\$499,195	\$608,092
Less: goodwill and intangible assets	8,201	8,100	7,998	7,897	7,796	7,694	7,745	247
Less: preferred stock	28,614	30,000	30,000	30,000	30,000	0	0	0
Tangible Stockholders' Equity	\$100,283	\$121,904	\$176,839	\$249,250	\$452,540	\$593,950	\$491,450	\$607,845
Shares outstanding at end of period	17,908,862	19,661,718	25,194,872	30,686,256	45,074,322	51,969,203	45,367,641	52,167,573
Book value per common share	\$6.06	\$6.61	\$7.34	\$8.38	\$10.21	\$11.58	\$11.00	\$11.66
Tangible book value per common share	\$5.60	\$6.20	\$7.02	\$8.12	\$10.04	\$11.43	\$10.83	\$11.65

(Dollars in thousands, except per share data)	As of or for the Three Months Ended				
	6/30/19	9/30/19	12/31/19	3/31/20	6/30/20
Non GAAP Pre-Tax Pre-Provision Profit					
Income before Taxes	11,736	12,976	(1,870)	4,150	(8,219)
Provision for Credit loss	2,850	4,850	19,350	13,950	21,000
Non-GAAP Pre-Tax Pre-Provision Profit	14,586	17,826	17,480	18,100	12,781
Average Assets	4,402,002	4,610,958	4,809,579	4,975,531	5,441,513
Non-GAAP Pre-Tax Pre-Provision Return on Average Assets	1.33%	1.53%	1.44%	1.46%	0.94%
Tangible Stockholders' Equity:					
Stockholders' equity	\$499,195	\$602,435	\$601,644	\$611,946	\$608,092
Less: goodwill and intangible assets	7,745	7,720	7,694	7,669	247
Less: preferred stock	0	0	0	0	0
Tangible Stockholders' Equity	\$491,450	\$594,715	\$593,950	\$604,277	\$607,845
Shares outstanding at end of period	45,367,641	51,969,203	51,969,203	52,098,062	52,167,573
Book value per common share	\$11.00	\$11.59	\$11.58	\$11.75	\$11.66
Tangible book value per common share	\$10.83	\$11.44	\$11.43	\$11.60	\$11.65