# CROSSFIRST 

BANKSHARES, INC.m

## Q1 2021 <br> Earnings Presentation

$$
\text { April 22, } 2021
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## LEGAL DISCLAIMER

FORWARD-LOOKING STATEMENTS. The financial results in this presentation reflect preliminary, unaudited results, which are not final until the Company's Quarterly Report on Form 10-Q is filed. This presentation and oral statements made during this meeting contain forward-looking statements. These forwardlooking statements reflect our current views with respect to, among other things, future events and our financial performance. These statements are often, but not always, made through the use of words or phrases such as "may," "might," "should," "could," "predict," "potential," "believe," "expect," "continue," "will," "anticipate," "seek," "estimate," "intend," "plan," "strive," "projection," "goal," "target," "outlook," "aim," "would," "annualized" and "outlook," or the negative version of those words or other comparable words or phrases of a future or forward-looking nature. These forward-looking statements are not historical facts, and are based on current expectations, estimates and projections about our industry, management's beliefs and certain assumptions made by management, many of which, by their nature, are inherently uncertain and beyond our control. Accordingly, we caution you that any such forward-looking statements are not guarantees of future performance and are subject to risks, assumptions, estimates and uncertainties that are difficult to predict. Although we believe that the expectations reflected in these forward-looking statements are reasonable as of the date made, actual results may prove to be materially different from the results expressed or implied by the forward-looking statements. There are or will be important factors that could cause our actual results to differ materially from those indicated in these forward-looking statements, including, but not limited to, the following: risks relating to the COVID-19 pandemic; risks related to general business and economic conditions and any regulatory responses to such conditions; our ability to effectively execute our growth strategy and manage our growth, including identifying and consummating suitable mergers and acquisitions; the geographic concentration of our markets; fluctuation of the fair value of our investment securities due to factors outside our control; our ability to successfully manage our credit risk and the sufficiency of our allowance; regulatory restrictions on our ability to grow due to our concentration in commercial real estate lending; our ability to attract, hire and retain qualified management personnel; interest rate fluctuations; our ability to raise or maintain sufficient capital; competition from banks, credit unions and other financial services providers; the effectiveness of our risk management framework in mitigating risks and losses; our ability to maintain effective internal control over financial reporting; our ability to keep pace with technological changes; system failures and interruptions, cyber-attacks and security breaches; employee error, fraudulent activity by employees or clients and inaccurate or incomplete information about our clients and counterparties; our ability to maintain our reputation; costs and effects of litigation, investigations or similar matters; risk exposure from transactions with financial counterparties; severe weather, acts of god, acts of war or terrorism; compliance with governmental and regulatory requirements; changes in the laws, rules, regulations, interpretations or policies relating to financial institutions, accounting, tax, trade, monetary and fiscal matters; compliance with requirements associated with being a public company; level of coverage of our business by securities analysts; and future equity issuances.

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NON-GAAP FINANCIAL INFORMATION. This presentation contains certain non-GAAP measures. These non-GAAP measures, as calculated by CrossFirst, are not necessarily comparable to similarly titled measures reported by other companies. Additionally, these non-GAAP measures are not measures of financial performance or liquidity under GAAP and should not be considered alternatives to the Company's other financial information determined under GAAP. See reconciliations of certain non-GAAP measures included at the end of this presentation.

MARKET AND INDUSTRY DATA. This presentation references certain market, industry and demographic data, forecasts and other statistical information. We have obtained this data, forecasts and information from various independent, third party industry sources and publications. Nothing in the data, forecasts or information used or derived from third party sources should be construed as advice. Some data and other information are also based on our good faith estimates, which are derived from our review of industry publications and surveys and independent sources. We believe that these sources and estimates are reliable but have not independently verified them. Statements as to our market position are based on market data currently available to us. Although we are not aware of any misstatements regarding the economic, employment, industry and other market data presented herein, these estimates involve inherent risks and uncertainties and are based on assumptions that are subject to change.

## EXPERIENCED MANAGEMENT TEAM



Mike Maddox - President, CEO of CrossFirst Bankshares and Director of CrossFirst

- Joined CrossFirst in 2008 after serving as Kansas City regional president for Intrust Bank
- Practicing lawyer for more than six years before joining Intrust Bank
- Graduate School of Banking at the University of Wisconsin - Madison
- Appointed to CEO June 1, 2020 after 12 years of service



## David O'Toole - CFO, Chief Investment Officer and Director of CrossFirst

- More than 40 years of experience in banking, accounting, valuation and investment banking
- Founding shareholder and director of CrossFirst Bank and became CFO in 2008
- Co-founder and managing partner of a national bank consulting and accounting firm
- Served on numerous boards of directors of banks and private companies, including the Continental Airlines, Inc. travel agency advisory board



## Randy Rapp - Chief Risk Officer and Chief Credit Officer of CrossFirst

- More than 30 years of experience in banking, primarily as a credit analyst, commercial relationship manager and credit officer
- Joined CrossFirst in April 2019 after serving as Executive Vice President and Chief Credit Officer of

Texas Capital Bank, National Association from May 2015 until March 2019

- Mr. Rapp joined Texas Capital Bank in 2000



## Matt Needham - Managing Director of Strategy and Investor Relations of CrossFirst

- More than 15 years experience in banking, strategy, accounting and investment banking, five with CrossFirst
- Extensive experience in capital markets including valuation, mergers, acquisitions and divestitures
- Provided assurance and advisory services with Ernst \& Young
- Former Deputy Bank Commissioner in Kansas and has served on several bank boards
- MBA Wake Forest University, obtained CFA designation and CPA, Graduate School of Banking at the University of Colorado


## Other Senior Executives

## Aisha Reynolds

General Counsel of CrossFirst
and CrossFirst Bank
$13+$ years of experience
Joined CrossFirst in 2018

## Steve Peterson

Chief Banking Officer
of CrossFirst Bank
$21+$ years of banking experience Joined CrossFirst in 2011

## George Jones

Vice Chairman for CrossFirst 40+ years of experience Joined CrossFirst in 2016

## Tom Robinson

Executive Director, Risk and Credit of CrossFirst
$35+$ years of banking experience Joined CrossFirst in 2011

## Amy Fauss

Chief Operating Officer
of CrossFirst Bank
$28+$ years of banking experience Joined CrossFirst in 2009

## Jana Merfen

Chief Technology Officer of CrossFirst Bank
12+ years of technology experience Joined CrossFirst in 2021

## FIRST QUARTER 2021 SUMMARY \& HIGHLIGHTS

| Net Income | PTPP ${ }^{(1)}$ | NIM | Diluted EPS | ROAA |
| :---: | :---: | :---: | :---: | :---: |
| \$12.0M | \$22.4M | 3.00\% | \$0.23 | 0.84\% |
| Balance Sheet Update |  | $\begin{aligned} & 27 \% \\ & \begin{array}{c} \text { Deposit growth } \\ \text { Yoy } \end{array} \end{aligned}$ | $\begin{gathered} 40 \% \\ \text { DDA Deposit growth } \\ \text { Yoy } \end{gathered}$ | $5 \%{ }^{(1)}$ <br> TBV / Share growth YoY |
| Credit <br> Performance | $\begin{gathered} \text { 1.15\% } \\ \text { NPAs/ } \\ \text { Asset } \end{gathered}$ | 0.74\% NCOs / Avg Loans | $\begin{aligned} & 1.79 \%^{(2)} \\ & \text { Reserves / } \\ & \text { Loans } \end{aligned}$ | 38\% <br> Classified Loans Capital + ALLL |
| Capital \& Liquidity | $\begin{aligned} & 12.00 \% \\ & \text { CET } 1 \text { Capital } \\ & \text { Ratio } \end{aligned}$ | $\begin{gathered} 13.27 \% \\ \begin{array}{c} \text { Total Risk-Based } \\ \text { Capital } \end{array} \end{gathered}$ | 89\% <br> Loans / Deposits | $\begin{gathered} 22 \% \\ \text { Cash and Securities / } \\ \text { Assets } \end{gathered}$ |
| Efficiency | 50.41\% <br> Efficiency Ratio | $\begin{gathered} 1.60 \% \\ \text { Noninterest Expense / } \\ \text { Avg Assets } \end{gathered}$ | \$18.0M Assets / Employee |  |
|  |  |  |  | CROSSFIRST <br> BANKSHARES, INC. |

## OUR ROAD TO SUCCESS



ONE TEAM
Focusing on:

- Elevating our Strong Corporate Culture by Living our CrossFirst Values
- Attracting and Retaining High Performing Talent
- Well-being of our Employees


ONE BANK
Focusing on:

- Targeting Businesses and Professionals
- Branch-Lite Technology Focused
- Delivering Extraordinary Service and Customer Experience


SHARED VISION
Focusing on:

- Performance \& Profitability
- Seizing Growth Opportunities
- Strong Credit Quality
- Enhancing Products and Services
- Managing Enterprise Risk
- Contributing to our Communities


$\$ 6.0$ billion





## COVID-19 OPERATING UPDATE

1. Bank lobbies re-opened on March $1^{\text {st }}$ to the public
2. Commenced Return to Work Program on April 5 th; employees returned to the office while following CDC, state, and local health guidelines
3. Strong capital position and liquidity provides CrossFirst with financial flexibility to give customers relief and continue to invest in the business for the long term

- Q1 2021 Capital Stress Test: shows CrossFirst is well-capitalized under several extreme scenarios
- Q1 2021 Liquidity: Loan/deposit ratio of $89 \%$ and cash and securities/asset of 22\%

4. Closely monitoring and engaging clients to mitigate risks and impact from COVID-19; modifications are less than $2 \%$ of total assets at the end of the first quarter of 2021.

- Majority of remaining modifications are in the hospitality, entertainment, travel, or other recreational activities directly impacted from the lockdowns

5. Branch-lite business model and technology forward strategy provides CrossFirst an advantage for strong business continuity through the pandemic
6. Continued prudent management of expenses, staffing levels, and other discretionary spend
7. Strong Q1 2021 reserve of total loan loss reserves/loans of $1.65 \%$, including an additional first quarter provision of $\$ 7.5$ million that offset charge-offs
8. Positioned for long term growth as the market stabilizes

## Commentary

- Weighted average rate of approximately $4.2 \%$, in Q1 2021
- $\quad \$ 2.2$ million in anticipated fees remain from Round 1 (2020 programs)
- 35 new customers from Round 2 representing 8\% of funding
- Round 1 (2020 programs) were 2 -year programs while Round 2 (2021 program) is a 5 -year program

PPP Timeline


Loans Approved by Industry


Fee Recognition


Current PPP Loan Portfolio by Market
(Based on \$336 million Funded)


Oklahoma City
8\%

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## OPERATING REVENUE AND PROFITABILITY

## Commentary

- Historically, our balance sheet growth combined with a relatively stable net interest margin has enabled robust operating revenue growth
- The Company's core earnings power continued to increase in Q1 2021
- Quarterly Pretax, Pre-provision Profit ${ }^{(2)}$
- +8\% from Q4 2020
- $+24 \%$ from Q1 2020
- Continued Noninterest Income growth
- +41\% from Q4 2020
- +99\% from Q1 2020
- Operating Revenue ${ }^{(1)}$ growth
- +2\% from Q4 2020
- +12\% from Q1 2020


Earnings Performance

2) Represents a Non-GAAP financial measure, see Non-GAAP reconciliation slides at the end of the presentation for more detail.

## Commentary

- Fully tax equivalent net interest margin decline of 12bps to $3.00 \%$ from Q4 2020 due to elevated cash levels primarily from the additional fiscal stimulus and Round 2 of PPP
- Re-pricing impact to loans of 6bps compared to Q4 2020 from persistently low interest rates
- Company offset margin pressure by adjusting pricing which reduced total deposit costs by 10bps compared to Q4 2020
- Loan to deposit ratio decreased to 89\% from 95\% in Q4 2020 and 101\% in Q1 2020


Net Interest Margin - Fully Tax Equivalent (FTE)


## SECURITIES PORTFOLIO

Investment Portfolio Breakout as of March 31, 2021(1)

## Commentary

- Continue to exercise caution in the investment portfolio and maintain high-quality investment securities
- At the end of Q1 2021, the portfolio's duration was approximately 4.9 years
- The fully taxable equivalent yield for Q1 2021 fell 7bps to 2.89\% due to lower reinvestment yields
- During Q1 2021, \$40 million of MBS/CMO paydowns were received and no securities were sold
- During Q1 2021, \$72 million of new securities were purchased with an average tax equivalent yield of 1.70\%
- The securities portfolio has unrealized gains of approximately $\$ 30$ million as of March 31, 2021


Securities Yield - Fully Tax Equivalent


## NON-INTEREST EXPENSE MANAGEMENT




Lowering Expenses


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## Commentary

- CrossFirst's branch-lite model demonstrates an efficient infrastructure that scales operating revenue with asset growth
- ROAA rebounding as provisioning decreases and the Company continues to increase profitability
- Core efficiency performance is improving consistent with management's initiatives

Pretax, pre-provision ROAA ${ }^{(1)}$


INCOME PERFORMANCE METRICS

Return on Average Assets / Non-GAAP ROAA ${ }^{(1)}$


Efficiency Ratio / Non-GAAP Core Efficiency Ratio FTE ${ }^{(1)}$


## Commentary

- Prudently maintained ALLL/Total Loans at 1.65\%, or 1.79\% excluding PPP loans, at end of Q1 2021
- Q1 2021 provision of \$7.5 million offset by charge-off activity
- Classified loans decreased due to charge-offs, improvements in customer businesses, and workout processes
- 44\% of classifieds in Q1 2021 relate to Energy; spring borrowing base redeterminations will be conducted in late May and June of 2021


## Commentary

- Maintained strong capital levels to provide ample liquidity to meet clients' needs and weather economic downturns
- The Company had $\$ 1.3$ billion in unfunded loan commitments as of March 31, 2021
- Stronger earnings have been able to support over $\$ 900$ million of asset growth as most capital ratios remain flat year over year

Allowance for Loan Losses / Total Loans


Classified Loans / (Total Capital +LLR)


Capital Ratios


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## ASSET QUALITY PERFORMANCE

## Commentary

- NPAs continue to improve as economic and business outlooks improve
- Reduction in NPAs was a direct result of an upgrade to a COVID impacted loan in hospitality
- $43 \%$ of the nonperforming asset balance in Q1 2021 relates to energy credits

Nonperforming Assets / Assets


Net Charge-Offs / Average Loans ${ }^{(1)}$


| Energy by Composition 3/31/2021 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | \# Loans |  | $\begin{gathered} \% \\ \text { Total } \end{gathered}$ | Avg \% Hedged ${ }^{(1)}$ | Hedge Price ${ }^{(2)}$ |
| Oil | 37 | \$203 | 59\% | 37\% | \$46.76 |
| Natural Gas | 14 | \$130 | 38\% | 55\% | \$2.29 |
| Other Sources | 1 | \$10 | 3\% | 0\% |  |
| Total | 52 | \$343 | 100\% | 43\% ${ }^{(1)}$ |  |

## Energy Exposure by State



Energy Portfolio and
Tangible Equity ${ }^{(3)}$


Energy Loans by Risk Rating
[5.9\% of Reserves on Energy Portfolio]


Note: Data as of 3/31/21.
Note: Loan dollars in millions; collateral base is predominately comprised of properties with sufficient production history to establish reliable production trends; typically, only lend as a senior secured lender in single
bank transactions and as a cash flow lender; Exploration \& Production lending only on proven and producing reserves; CrossFirst typically does not lend to shale, oil field services, or midstream energy companies.
(1) Weighted Average.
2) Hedged rolling 12 month; Oil price in \$ per barrel and natural gas price in \$ per MMBtu
3) Represents a non-GAAP financial measure, see non-GAAP reconciliation slides in the supplemental information for more detail.

## LOAN MODIFIGATIONS AND OREDIT MIGRATION


$>$ COVID-related loan modifications were less than $2 \%$ of our total assets at 3/31/21
> Most of our classified assets at 3/31/21 remained in Energy and COVID-related industries like hospitality, entertainment, travel, or other recreational activities directly impacted from the lockdowns

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 BANKSHARES, INC.SUPPLEMENTAL INFORMATION

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## LOAN PORTFOLIO DETAILS

Gross Loans (Net of Unearned Income)


Gross Loans by Type


[^0] - Residential Real Estate SBA/ PPP

■ Energy

- Construction \& Land Development
- Consumer

Q1 2021 Gross Loan Composition


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## GROWING CORE FUNDING BASE

## Commentary

- CrossFirst generated significant growth in deposits during Q1 2021
- Deposit growth continues to come from higher yielding money market accounts, transaction deposits, and DDA
- DDA increased $40 \%$ compared to Q1 2020
- Linked quarter increase in transaction deposits of $8 \%$
- Brokered deposits were $\$ 147$ million at end of Q1 2021, down 45\% from Q1 2020, and down 22\% from Q4 2020
- Deposit costs have trended down due to the persistent low-rate environment


Deposit Mix by Type


■ Non-interest bearing deposits $\quad$ Transaction Deposits

- Time Deposits $<\$ 100,000$-Time Deposits $\geq \$ 100,000$

■ Savings \& MMA
$\qquad$


CRE Loan Portfolio by Segment (\$1.8bn) ${ }^{(2)}$

Commercial and Industrial Loan Breakdown



(2) CRE as defined by regulators (including construction and development).

## CROSSFIRST HOTEL \& LODGING PORTFOLIO

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## Hotel \& Lodging Portfolio Dynamics

- Primarily loaning to established brands names
- No "conference center" hotels and $\sim 75 \%$ of the properties are in major MSAs; mostly in the Midwest
- $\quad \$ 21$ million of outstanding hotel loans in the portfolio are classified, down from \$29 million in Q4 2020
- $96 \%$ of the outstanding loans, by dollar amount, have recourse provisions
- Hotel Construction borrowers are sophisticated sponsors with significant invested equity and resources
- $\quad \$ 5.4$ million of reserves are allocated to hotel portfolio, representing 3.0\% of the total outstanding hotel portfolio


## Hotels by Brand Ownership



|  | \# <br> Loans | Amount <br> Outstanding | Unfunded <br> Commitments | Average <br> Size | Amount <br> Classified |
| ---: | :---: | :---: | :---: | :---: | :---: |
| Completed <br> Hotels | 15 | $\$ 157$ | $\$ 0$ | $\$ 10$ | $\$ 21$ |
| In-Progress <br> Construction | 3 | $\$ 22$ | $\$ 13$ | $\$ 7$ | $\$ 0$ |
| Total | 18 | $\$ 179$ | $\$ 13$ | $\$ 10^{(1)}$ | $\$ 21$ |

## HISTORICAL FINANCIAL INFORMATION

(Dollars in thousands, except per share data)

Income Statement Data
Interest income
Interest expense
Net interest income
Provision for loan losses
Non-interest income
Non-interest expense
Income before taxes
Income tax expense (benefit)
Net Income
Preferred stock dividends
Net income available to common stockholders
Non-GAAP core operating income ${ }^{(1)}$
Balance Sheet Data
Cash and cash equivalents
Available-for-sale securities
Gross loans (net of unearned income)
Allowance for loan losse
Goodwill and other intangibles
Total assets
Non-interest-bearing deposits
Total deposits
Borrowings and repurchase agreements
Trust preferred securities, net of fair value adj.
Preferred Stock, liquidation value
Total Stockholders' Equity
Tangible Stockholders' Equity ${ }^{(1)}$
Share and Per Share Data:
Basic earnings per share
Diluted earnings per share
Book value per share
Tangible book value per share ${ }^{(1)}$
Wtd. avg. common shares out. - basic
Wtd. avg. common shares out. - diluted
Shares outstanding at end of period

|  | As of Year or for the Year EndedDecember 31, |  |  |  |  | As of or for the Three Months Ended March 31, |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2020 | 2021 |
| \$54,116 | \$69,069 | \$97,816 | \$156,880 | \$216,218 | \$203,448 | \$54,208 | \$48,153 |
| 11,849 | 15,016 | 22,998 | 46,512 | 74,774 | 43,199 | 15,980 | 7,036 |
| 42,267 | 54,053 | 74,818 | 110,368 | 141,444 | 160,249 | 38,228 | 41,117 |
| 5,975 | 6,500 | 12,000 | 13,500 | 29,900 | 56,700 | 13,950 | 7,500 |
| 2,365 | 3,407 | 3,679 | 6,083 | 8,707 | 11,733 | 2,087 | 4,144 |
| 30,562 | 40,587 | 62,089 | 85,755 | 87,640 | 99,968 | 22,215 | 22,818 |
| 8,095 | 10,373 | 4,408 | 17,196 | 32,611 | 15,314 | 4,150 | 14,943 |
| 626 | 62 | $(1,441)$ | $(2,394)$ | 4,138 | 2,713 | 293 | 2,908 |
| 7,469 | 10,311 | 5,849 | 19,590 | 28,473 | 12,601 | 3,857 | 12,035 |
| 2,066 | 2,100 | 2,100 | 2,100 | 175 | 0 | 0 | 0 |
| 5,403 | 8,211 | 3,749 | 17,490 | 28,298 | 12,601 | 3,857 | 12,035 |
| 7,469 | 10,311 | 9,716 | 19,940 | 27,427 | 19,998 | 3,857 | 12,035 |
| \$79,418 | \$155,972 | \$130,820 | \$216,541 | \$187,320 | \$408,810 | \$158,987 | \$630,787 |
| 459,524 | 591,008 | 701,534 | 661,628 | 739,473 | 654,588 | 733,024 | 685,454 |
| 992,726 | 1,296,886 | 1,996,029 | 3,060,747 | 3,852,244 | 4,441,897 | 4,002,451 | 4,508,600 |
| $(15,526)$ | $(20,786)$ | $(26,091)$ | $(37,826)$ | $(56,896)$ | $(75,295)$ | $(51,458)$ | $(74,551)$ |
| 8,100 | 7,998 | 7,897 | 7,796 | 7,694 | 208 | 7,669 | 188 |
| 1,574,346 | 2,133,106 | 2,961,118 | 4,107,215 | 4,931,233 | 5,659,303 | 5,067,407 | 5,998,074 |
| 123,430 | 198,088 | 290,906 | 484,284 | 521,826 | 718,459 | 567,215 | 794,559 |
| 1,294,812 | 1,694,301 | 2,303,364 | 3,208,097 | 3,923,759 | 4,694,740 | 3,972,822 | 5,051,570 |
| 112,430 | 216,709 | 357,837 | 388,391 | 373,664 | 295,406 | 441,626 | 286,394 |
| 792 | 819 | 850 | 884 | 921 | 963 | 931 | 974 |
| 30,000 | 30,000 | 30,000 | 30,000 | 0 | 0 | 0 | 0 |
| 160,004 | 214,837 | 287,147 | 490,336 | 601,644 | 624,428 | 611,946 | 628,834 |
| 121,904 | 176,839 | 249,250 | 452,540 | 593,950 | 624,220 | 604,277 | 628,646 |
| \$0.29 | \$0.39 | \$0.12 | \$0.48 | \$0.59 | \$0.24 | \$0.07 | \$0.23 |
| 0.28 | 0.39 | 0.12 | 0.47 | 0.58 | 0.24 | 0.07 | 0.23 |
| 6.61 | 7.34 | 8.38 | 10.21 | 11.58 | 12.08 | 11.75 | 12.17 |
| 6.20 | 7.02 | 8.12 | 10.04 | 11.43 | 12.08 | 11.60 | 12.16 |
| 18,640,678 | 20,820,784 | 30,086,530 | 36,422,612 | 47,679,184 | 52,070,624 | 52,071,484 | 51,657,204 |
| 19,378,290 | 21,305,874 | 30,963,424 | 37,492,567 | 48,576,135 | 52,548,547 | 52,660,270 | 52,381,474 |
| 19,661,718 | 25,194,872 | 30,686,256 | 45,074,322 | 51,969,203 | 51,679,516 | 52,098,062 | 51,678,669 |

## HISTORICAL FINANCIAL INFORMATION

As of Year or for the Year Ended

## Selected Ratios:

Return on average assets
Non-GAAP core operating return on average assets ${ }^{(1)}$ Return on average common equity
Non-GAAP core operating return on average
common equity ${ }^{(1)}$
Yield on earning assets - tax equivalent ${ }^{(2)}$
Yield on securities - tax equivalent ${ }^{(2)}$
Yield on Ioans
Cost of interest-bearing deposits
Cost of funds
Cost of total deposits
Net interest margin - tax equivalent ${ }^{(2)}$
Non-interest expense to average assets
Efficiency ratio ${ }^{(3)}$
Non-GAAP core operating efficiency ratio FTE ${ }^{(1)(3)}$
Non-interest-bearing deposits to total deposits
Loans to deposits
Credit Ouality Ratios:
Allowance for loans losses to total loans
Non-performing assets to total assets
Non-performing loans to total loans
Allowance for loans losses to non-performing
Ioans
Net charge-offs to average loans

## Capital Ratios:

Total stockholders' equity to total assets
Common equity tier 1 capital ratio
Tier 1 risk-based capital ratio
Total risk-based capital ratio
Tier 1 leverage ratio

| 2015 |
| :---: |
| 0.53\% |
| 0.53 |
| 4.60 |
| 4.60 |
| 4.14 |
| 3.72 |
| 4.62 |
| 1.01 |
| 0.94 |
| 0.91 |
| 3.27 |
| 2.17 |
| 68.48 |
| 64.66 |
| 9.53 |
| 76.67 |
| 1.56\% |
| 0.08 |
| 0.12 |
| 1,336.38 |
| 0.04 |
| 10.16\% |
| 8.50 |
| 10.70 |
| 11.82 |
| 9.72 |


| (Dollars in thousands, except per share data) | CrossFirst Bankshares, Inc Quarterly Financials As of or for the Three Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 3/31/20 | 6/30/20 | 9/30/20 | 12/31/20 | 3/31/21 |
| Income Statement Data |  |  |  |  |  |
| Interest income | \$54,208 | \$51,254 | \$48,452 | \$49,534 | \$48,153 |
| Interest expense | 15,980 | 10,097 | 9,125 | 7,997 | 7,036 |
| Net interest income | 38,228 | 41,157 | 39,327 | 41,537 | 41,117 |
| Provision for loan losses | 13,950 | 21,000 | 10,875 | 10,875 | 7,500 |
| Non-interest income | 2,087 | 2,634 | 4,063 | 2,949 | 4,144 |
| Non-interest expense | 22,215 | 31,010 | 23,011 | 23,732 | 22,818 |
| Income (loss) before taxes | 4,150 | $(8,219)$ | 9,504 | 9,879 | 14,943 |
| Income tax expense (benefit) | 293 | (863) | 1,498 | 1,785 | 2,908 |
| Net income (loss) | 3,857 | $(7,356)$ | 8,006 | 8,094 | 12,035 |
| Preferred stock dividends | 0 | 0 | 0 | 0 | 0 |
| Net income (loss) available to common stockholders | 3,857 | $(7,356)$ | 8,006 | 8,094 | 12,035 |
| Non-GAAP core operating income ${ }^{(1)}$ | 3,857 | 41 | 8,006 | 8,094 | 12,035 |
| Balance Sheet Data |  |  |  |  |  |
| Cash and cash equivalents | \$158,987 | \$194,371 | \$223,636 | \$408,810 | \$630,787 |
| Securities | 733,024 | 697,847 | 649,901 | 654,588 | 685,454 |
| Gross loans (net of unearned income) | 4,002,451 | 4,413,224 | 4,477,809 | 4,441,897 | 4,508,600 |
| Allowance for loan losses | $(51,458)$ | $(71,185)$ | $(76,035)$ | $(75,295)$ | $(74,551)$ |
| Goodwill and intangibles | 7,669 | 247 | 227 | 208 | 188 |
| Total assets | 5,067,407 | 5,462,254 | 5,505,696 | 5,659,303 | 5,998,074 |
| Non-interest bearing deposits | 567,215 | 750,333 | 754,172 | 718,459 | 794,559 |
| Total deposits | 3,972,822 | 4,304,143 | 4,492,549 | 4,694,740 | 5,051,570 |
| Borrowings and repurchase agreements | 441,626 | 500,498 | 349,631 | 295,406 | 286,394 |
| Trust preferred securities, net of fair value adj. | 931 | 942 | 952 | 963 | 974 |
| Preferred Stock | 0 | 0 | 0 | 0 | 0 |
| Stockholders' Equity | 611,946 | 608,092 | 617,883 | 624,428 | 628,834 |
| Tangible Stockholders' Equity ${ }^{(1)}$ | 604,277 | 607,845 | 617,656 | 624,220 | 628,646 |
| Share and Per Share Data: |  |  |  |  |  |
| Basic earnings (loss) per common share | \$0.07 | (\$0.14) | \$0.15 | \$0.16 | \$0.23 |
| Dilutive earnings (loss) per common share | 0.07 | (0.14) | 0.15 | 0.15 | 0.23 |
| Book value per common share | 11.75 | 11.66 | 11.84 | 12.08 | 12.17 |
| Tangible book value per common share ${ }^{(1)}$ | 11.60 | 11.65 | 11.83 | 12.08 | 12.16 |
| Wtd. avg. common shares out. - basic | 52,071,484 | 52,104,994 | 52,136,286 | 51,970,116 | 51,657,204 |
| Wtd. avg. common shares out. - diluted | 52,660,270 | 52,493,177 | 52,560,126 | 52,463,645 | 52,381,474 |
| Shares outstanding at end of period | 52,098,062 | 52,167,573 | 52,195,778 | 51,679,516 | 51,678,669 |


|  | CrossFirst Bankshares, Inc Quarterly Financials As of or for the Three Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 3/31/20 | 6/30/20 | 9/30/20 | 12/31/20 | 3/31/21 |
| Selected Ratios: |  |  |  |  |  |
| Return on average assets ${ }^{(1)}$ | 0.31\% | (0.54\%) | 0.58\% | 0.58\% | 0.84\% |
| Non-GAAP core operating return on average assets ${ }^{(1)(2)}$ | 0.31 | - | 0.58 | 0.58 | 0.84 |
| Return on average common equity | 2.53 | (4.84) | 5.19 | 5.19 | 7.80 |
| Yield on earning assets | 4.52 | 3.91 | 3.61 | 3.67 | 3.45 |
| Yield on earning assets - tax equivalent ${ }^{(3)}$ | 4.57 | 3.96 | 3.66 | 3.71 | 3.50 |
| Yield on securities | 2.85 | 2.70 | 2.55 | 2.56 | 2.48 |
| Yield on securities - tax equivalent ${ }^{(3)}$ | 3.21 | 3.07 | 2.93 | 2.96 | 2.89 |
| Yield on loans | 4.98 | 4.28 | 3.90 | 4.00 | 3.94 |
| Costs of interest bearing liabilities | 1.70 | 1.01 | 0.88 | 0.77 | 0.65 |
| Cost of interest-bearing deposits | 1.69 | 0.95 | 0.80 | 0.69 | 0.57 |
| Cost of funds | 1.49 | 0.85 | 0.75 | 0.65 | 0.56 |
| Cost of Deposits | 1.46 | 0.79 | 0.67 | 0.58 | 0.48 |
| Cost of other borrowings | 1.72 | 1.35 | 1.50 | 1.78 | 1.79 |
| Net interest margin - tax equivalent ${ }^{(3)}$ | 3.24 | 3.19 | 2.98 | 3.12 | 3.00 |
| Noninterest expense to average assets | 1.80 | 2.21 | 1.67 | 1.71 | 1.60 |
| Efficiency ratio ${ }^{(4)}$ | 55.10 | 70.81 | 53.03 | 53.35 | 50.41 |
| Non-GAAP core operating efficiency ratio (FTE) ${ }^{(2)(4)}$ | 54.17 | 53.09 | 52.23 | 52.54 | 49.64 |
| Noninterest bearing deposits to total deposits | 14.28 | 17.43 | 16.79 | 15.30 | 15.73 |
| Loans to deposits | 100.75 | 102.53 | 99.67 | 94.61 | 89.25 |
| Credit Quality Ratios: |  |  |  |  |  |
| Allowance for loans losses to total loans | 1.29\% | 1.61\% | 1.70\% | 1.70\% | 1.65\% |
| Nonperforming assets to total assets | 0.59 | 0.74 | 1.49 | 1.39 | 1.15 |
| Nonperforming loans to total loans | 0.66 | 0.86 | 1.78 | 1.71 | 1.48 |
| Allowance for loans losses to nonperforming loans | 195.99 | 188.55 | 95.18 | 98.98 | 112.10 |
| Net charge-offs to average loans ${ }^{(1)}$ | 2.00 | 0.12 | 0.54 | 1.03 | 0.74 |
| Capital Ratios: |  |  |  |  |  |
| Total stockholders' equity to total assets | 12.08\% | 11.13\% | 11.22\% | 11.03\% | 10.48\% |
| Common equity tier 1 capital ratio | 12.08 | 11.99 | 11.95 | 11.93 | 12.00 |
| Tier 1 risk-based capital ratio | 12.10 | 12.01 | 11.97 | 11.94 | 12.02 |
| Total risk-based capital ratio | 13.17 | 13.27 | 13.23 | 13.20 | 13.27 |
| Tier 1 leverage ratio | 11.81 | 10.75 | 10.85 | 10.93 | 10.51 |

[^1]Non-GAAP Core Operating Income: Net Income

Add: restructuring charges
Less: Tax effect ${ }^{(1)}$
Restructuring charges, net of tax Add: fixed asset impairments
Less: Tax effect ${ }^{(2)}$
Fixed asset impairments, net of tax
Add: Goodwill impairment ${ }^{(3)}$ Add: State tax credit $^{(3)}$ Add: 2017 Tax Cut and Jobs Act ${ }^{(3)}$ Non-GAAP core operating income

Non-GAAP Core Operating Return on Average Assets:

## Net Income

Non-GAAP core operating income
Average Assets
GAAP return on average assets Non-GAAP core operating return on average assets
Non-GAAP Core Operating Return on Average Equity: Net Income
Non-GAAP core operating income
Less: Preferred stock dividends
Net Income available to common stockholders
Non-GAAP core operating income
available to common stockholders
Average common equity
Intangible Assets
Average Tangible Equity
GAAP return on average common equity Non-GAAP core return on average tangible common equity
Non-GAAP Core Operating Efficiency Ratio: Non-interest expense

Less: goodwill impairment
Less: restructuring charges
Non-GAAP non-interest expense (numerator)
Net interest income
Tax-equivalent interest income
Non-interest income
Add: fixed asset impairments
Non-GAAP Operating revenue (denominator)
GAAP efficiency ratio
Non-GAAP core operating efficiency ratio (FTE)

| As of Year or for the Year Ended December 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
| \$7,469 | \$10,311 | \$5,849 | \$19,590 | \$28,473 | \$12,601 |
| 0 | 0 | 0 | 4,733 | 0 | 0 |
| 0 | 0 | 0 | 1,381 | 0 | 0 |
| 0 | 0 | 0 | 3,352 | 0 | 0 |
| 0 | 0 | 1,903 | 171 | 424 | 0 |
| 0 | 0 | 737 | 44 | 109 | 0 |
| 0 | 0 | 1,166 | 127 | 315 | 0 |
| 0 | 0 | 0 | 0 | 0 | 7,397 |
| 0 | 0 | 0 | $(3,129)$ | $(1,361)$ | 0 |
| 0 | 0 | 2,701 | 0 | 0 | 0 |
| \$7,469 | \$10,311 | \$9,716 | \$19,940 | \$27,427 | \$19,998 |
|  |  |  |  |  |  |
| \$7,469 | \$10,311 | \$5,849 | \$19,590 | \$28,473 | \$12,601 |
| 7,469 | 10,311 | 9,716 | 19,940 | 27,427 | 19,998 |
| 1,410,447 | 1,839,563 | 2,452,797 | 3,494,655 | 4,499,764 | 5,358,479 |
| 0.53\% | 0.56\% | 0.24\% | 0.56\% | 0.63\% | 0.24\% |
| 0.53\% | 0.56\% | 0.40\% | 0.57\% | 0.61\% | 0.37\% |


| As of or for Ended | e Months 31, |
| :---: | :---: |
| 2020 | 2021 |
| \$3,857 | \$12,035 |
| 0 | 0 |
| 0 | 0 |
| 0 | 0 |
| 0 | 0 |
| 0 | 0 |
| 0 | 0 |
| 0 | 0 |
| 0 | 0 |
| 0 | 0 |
| \$3,857 | \$12,035 |
| \$3,857 | \$12,035 |
| 3,857 | 12,035 |
| 4,975,531 | 5,798,167 |
| 0.31\% | 0.84\% |
| 0.31\% | 0.84\% |


|  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $\$ 7,469$ | $\$ 10,311$ | $\$ 5,849$ | $\$ 19,590$ | $\$ 28,473$ | $\$ 12,601$ |
| 7,469 | 10,311 | 9,716 | 19,940 | 27,427 | 19,998 |
| 2,066 | 2,100 | 2,100 | 2,100 | 175 | 0 |
| 5,403 | 8,211 | 3,749 | 17,490 | 28,298 | 12,601 |
| 5,403 | 8,211 | 7,616 | 17,840 | 27,252 | 19,998 |
| 117,343 | 149,132 | 245,193 | 327,446 | 526,225 | 614,726 |
| 8,152 | 8,050 | 7,949 | 7,847 | 7,746 | 208 |
| 109,191 | 141,082 | 237,244 | 319,599 | 518,479 | 614,518 |
| $4.60 \%$ | $5.51 \%$ | $1.53 \%$ | $5.34 \%$ | $5.38 \%$ | $2.05 \%$ |
| $4.95 \%$ | $5.82 \%$ | $3.21 \%$ | $5.58 \%$ | $5.26 \%$ | $3.25 \%$ |


| \$3,857 | \$12,035 |
| :---: | :---: |
| 3,857 | 12,035 |
| 0 | 0 |
| 3,857 | 12,035 |
| 3,857 | 12,035 |
| 612,959 | 625,875 |
| 7,683 | 188 |
| 605,276 | 625,687 |
| 2.53\% | 7.80\% |
| 2.56\% | 7.80\% |
| \$22,215 | \$22,818 |
| 0 | 0 |
| 0 | 0 |
| 22,215 | 22,818 |
| 38,228 | 41,117 |
| 695 | 704 |
| 2,087 | 4,144 |
| 0 | 0 |
| 41,010 | 45,965 |
| 55.10\% | 50.41\% |
| 54.17\% | 49.64\% |

(1) Represents the tax impact of the adjustments above at a tax rate of $25.73 \%$, plus a permanent tax benefit associated with stock-based grants that were exercised prior to our former CEO's departure.
(2) Represents the tax impact of the adjustments above at a tax rate of $25.73 \%$ for fiscal years 2018 and after; $38.73 \%$ for fiscal years prior to 2018
(3) No tax effect associated with the 2017 Tax Act adjustment or state tax credit or the goodwill impairment.

## (Dollars in thousands)

Non-GAAP Core Operating Income:
Net Income (loss)
Add: Goodwill Impairment ${ }^{(1)}$
Non-GAAP core operating income

Non-GAAP Core Operating Return on Average Assets:
Net Income (loss)
Non-GAAP core operating income
Average Assets
GAAP return on average assets ${ }^{(2)}$
Non-GAAP core operating return on average assets ${ }^{(2)}$
Non-GAAP Core Operating Efficiency Ratio:
Non-interest expense
Less: Goodwill Impairment
Less: restructuring charges
Non-GAAP non-interest expense (numerator)
Net interest income
Tax-equivalent interest income
Non-interest income
Add: fixed asset impairments
Non-GAAP operating revenue (denominator)
GAAP efficiency ratio
Non-GAAP core operating efficiency ratio (FTE)

As of or for the Three Months Ended

| March 31, 2020 | June 30, 2020 | September 30, 2020 | December 31, 2020 | March 31, 2021 |
| :---: | :---: | :---: | :---: | :---: |
| \$3,857 | $(\$ 7,356)$ | \$8,006 | \$8,094 | \$12,035 |
| 0 | 7,397 | 0 | 0 | 0 |
| \$3,857 | \$41 | \$8,006 | \$8,094 | \$12,035 |
| \$3,857 | $(\$ 7,356)$ | \$8,006 | \$8,094 | \$12,035 |
| 3,857 | 41 | 8,006 | 8,094 | 12,035 |
| 4,975,531 | 5,441,513 | 5,486,252 | 5,523,196 | 5,798,167 |
| 0.31\% | (0.54\%) | 0.58\% | 0.58\% | 0.84\% |
| 0.31\% | 0.00\% | 0.58\% | 0.58\% | 0.84\% |
| \$22,215 | \$31,010 | \$23,011 | \$23,732 | \$22,818 |
| \$0 | \$7,397 | \$0 | \$0 | \$0 |
| 0 | 0 | 0 | 0 | 0 |
| 22,215 | 23,613 | 23,011 | 23,732 | 22,818 |
| 38,228 | 41,157 | 39,327 | 41,537 | 41,117 |
| 695 | 685 | 669 | 683 | 704 |
| 2,087 | 2,634 | 4,063 | 2,949 | 4,144 |
| 0 | 0 | 0 | 0 | 0 |
| 41,010 | 44,476 | 44,059 | 45,169 | 45,965 |
| 55.10\% | 70.81\% | 53.03\% | 53.35\% | 50.41\% |
| 54.17\% | 53.09\% | 52.23\% | 52.54\% | 49.64\% |

## NON-GAAP RECONCILIATIONS (CONT.)

(Dollars in thousands, except per share data)

Pre-Tax Pre-Provision Profit
Income before Taxes
Provision for Credit loss
Pre-Tax Pre-Provision Profit
Average Assets
Pre-Tax Pre-Provision Return on Average
Assets

Tangible Stockholders' Equity:
Stockholders' equity
Less: goodwill and intangible assets
Less: preferred stock
Tangible Stockholders' Equity

Shares outstanding at end of period
Book value per common share
Tangible book value per common share

| As of or for the Year Ended December 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |

As of or for the Three Months Ended March 31,

| 2020 | 2021 |
| :---: | :---: |
| 4,150 | 14,943 |
| 13,950 | 7,500 |
| 18,100 | 22,443 |
| 4,975,531 | 5,798,167 |
| 1.46\% | 1.57\% |
| \$611,946 | \$628,834 |
| 7,669 | 188 |
| 0 | 0 |
| \$604,277 | \$628,646 |
| 52,098,062 | 51,678,669 |
| \$11.75 | \$12.17 |
| \$11.60 | \$12.16 |

As of or for the Three Months Ended
(Dollars in thousands, except per share data)

$\square$ $12 / 31 / 20$
3/31/21

Pre-Tax Pre-Provision Profit
Income (loss) before Taxes
Provision for Credit loss
Pre-Tax Pre-Provision Profit
Average Assets
Pre-Tax Pre-Provision Return on Average Assets

| 4,150 | $(8,219)$ |
| :---: | :---: |
| 13,950 | 21,000 |
| 18,100 | 12,781 |
| 4,975,531 | 5,441,513 |
| 1.46\% | 0.94\% |


| 9,504 | 9,879 | 14,943 |
| :---: | :---: | :---: |
| 10,875 | 10,875 | 7,500 |
| 20,379 | 20,754 | 22,443 |
| 5,486,252 | 5,523,196 | 5,798,167 |
| 1.48\% | 1.49\% | 1.57\% |

Tangible Stockholders' Equity:
Stockholders' equity
Less: goodwill and intangible assets
Less: preferred stock
Tangible Stockholders' Equity

Shares outstanding at end of period
Book value per common share
Tangible book value per common share

| \$611,946 | \$608,092 | \$617,883 | \$624,428 | \$628,834 |
| :---: | :---: | :---: | :---: | :---: |
| 7,669 | 247 | 227 | 208 | 188 |
| 0 | 0 | 0 | 0 | 0 |
| \$604,277 | \$607,845 | \$617,656 | \$624,220 | \$628,646 |
| 52,098,062 | 52,167,573 | 52,195,778 | 51,679,516 | 51,678,669 |
| \$11.75 | \$11.66 | \$11.84 | \$12.08 | \$12.17 |
| \$11.60 | \$11.65 | \$11.83 | \$12.08 | \$12.16 |


[^0]:    Commercial \& Industrial - Commercial Real Estate

[^1]:    (1) Interim periods are annualized.
    (2) Represents a non-GAAP financial measure. See Non-GAAP Reconciliation slides at the end of this presentation for additional detail.
    (3) Tax-exempt income is calculated on a tax equivalent basis. Tax-exempt income includes municipal securities, which is exempt from federal taxation. A tax rate of $21 \%$ is used for 2018,2019 \& 2020 (4) Efficiency ratio is non-interest expense divided by the sum of net interest income and non-interest income

